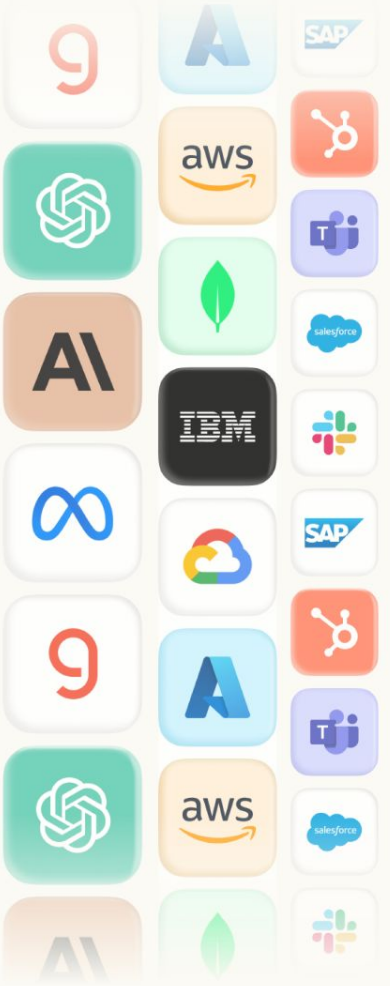
crewai

The Leading
Multi-Agent Platform

Building an AI-Driven Company with Agents



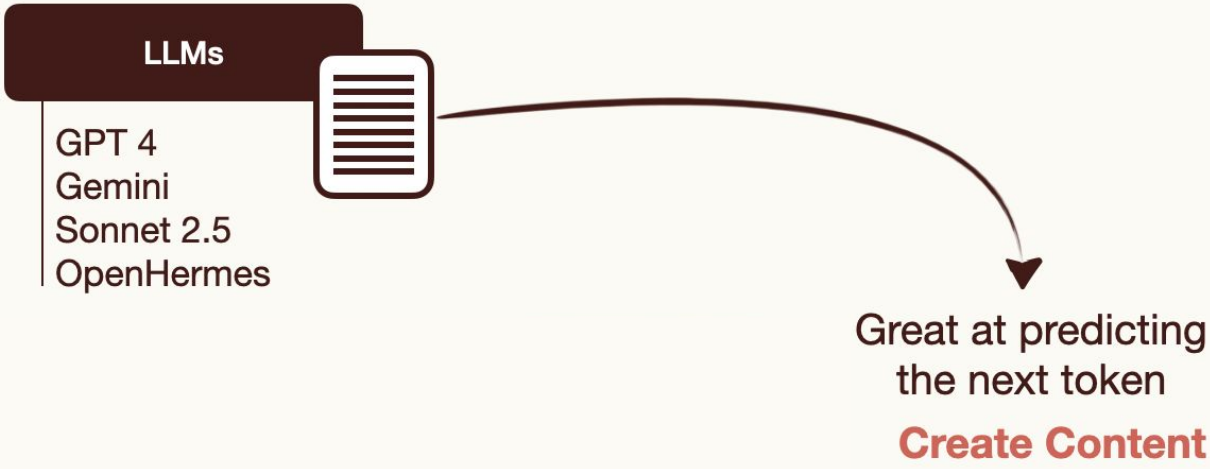
10,602,922

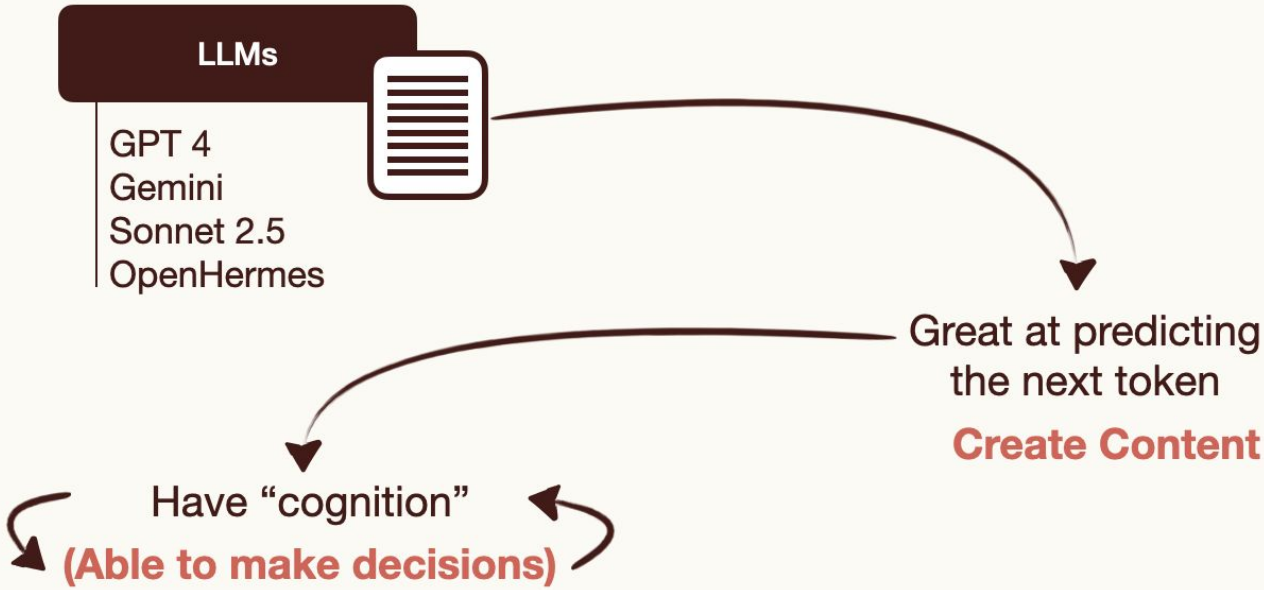
10,602,922

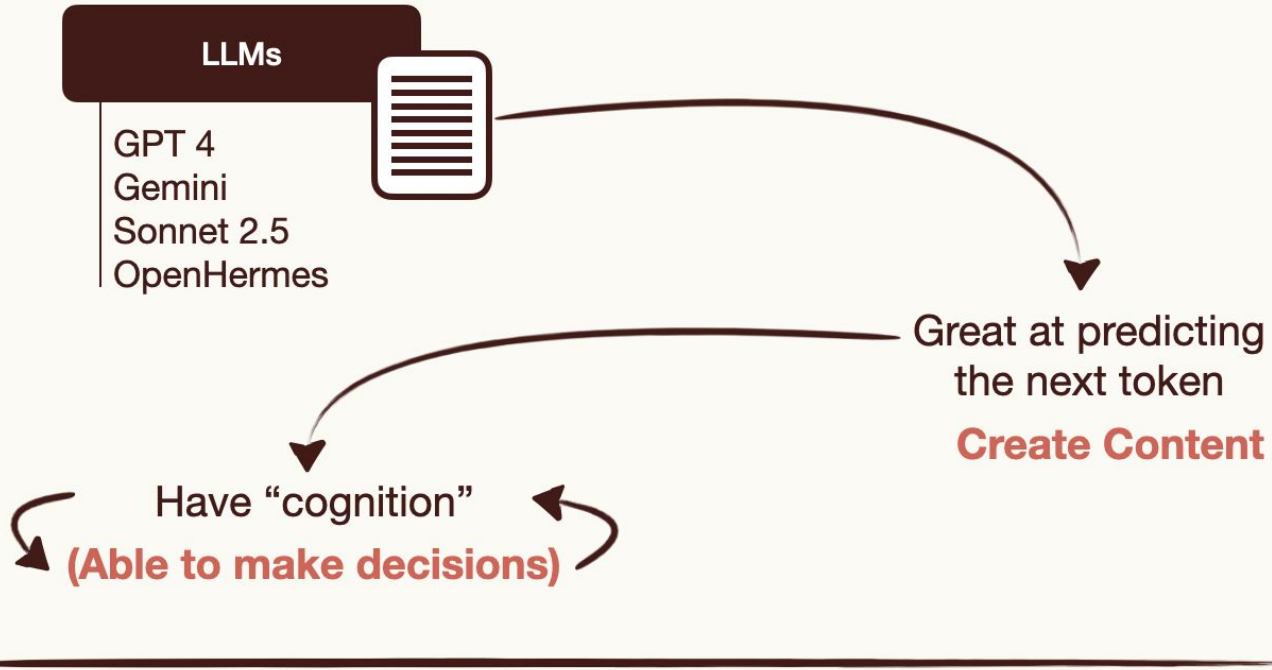
AI Agents

crewai

LLMs
GPT 4
Gemini
Sonnet 2.5
OpenHermes


LLMs
GPT 4
Gemini
Sonnet 2.5
OpenHermes
Great at predicting
the next token
Create Content


LLMs
GPT 4
Gemini
Sonnet 2.5
OpenHermes
Great at predicting
the next token
Create Content
Have “cognition”
(Able to make decisions)



An Agent is Born

You can leave the chat room

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Real Time

Reaction

crewai

zendesk ceo

Todas Notícias Imagens Vídeos Shopping Maps Web Mais Ferram

Tom Eggemeier

Tom Eggemeier

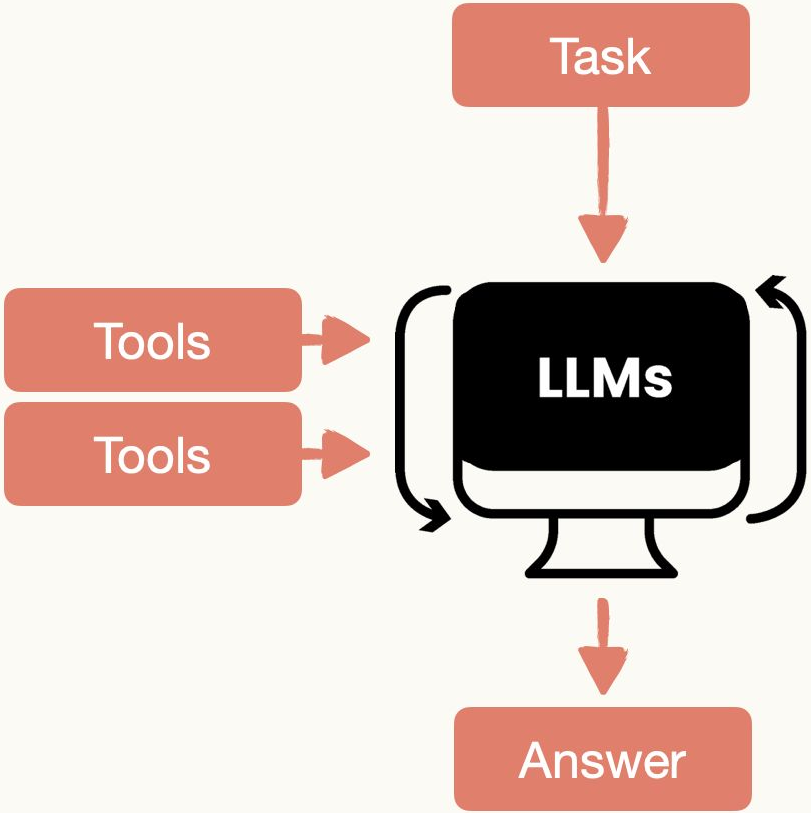
Tom is the CEO of Zendesk, and a member of the board.

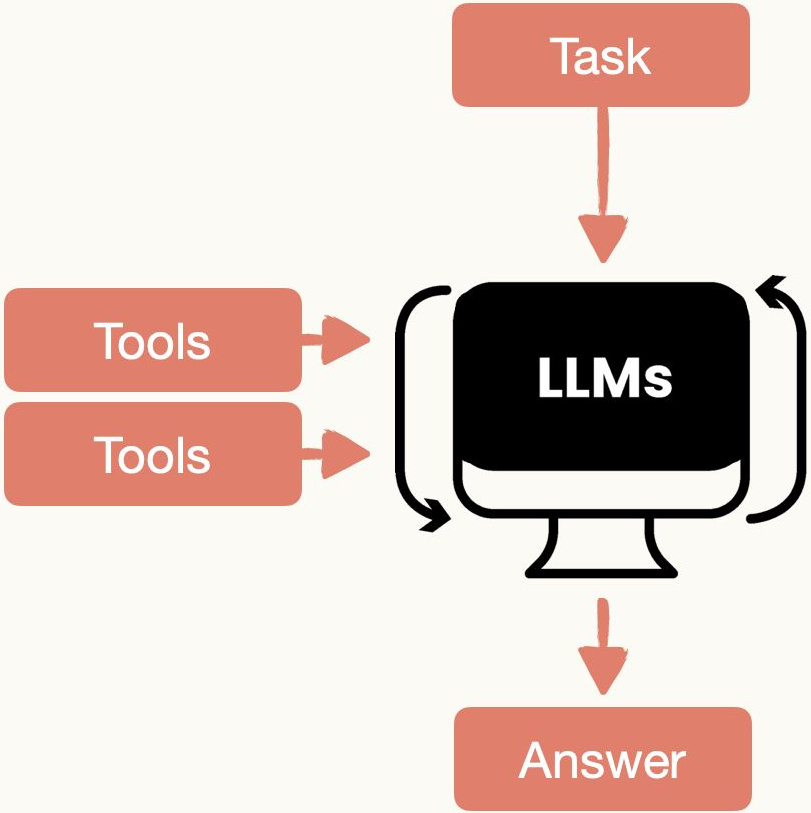
Zendesk
https://www.zendesk.com › company › management-team

Zendesk Management Team

Sobre trechos em destaque • Feed

As pessoas também perguntam


Task
Tools
Tools
LLMs
Answer



Caching

Memory

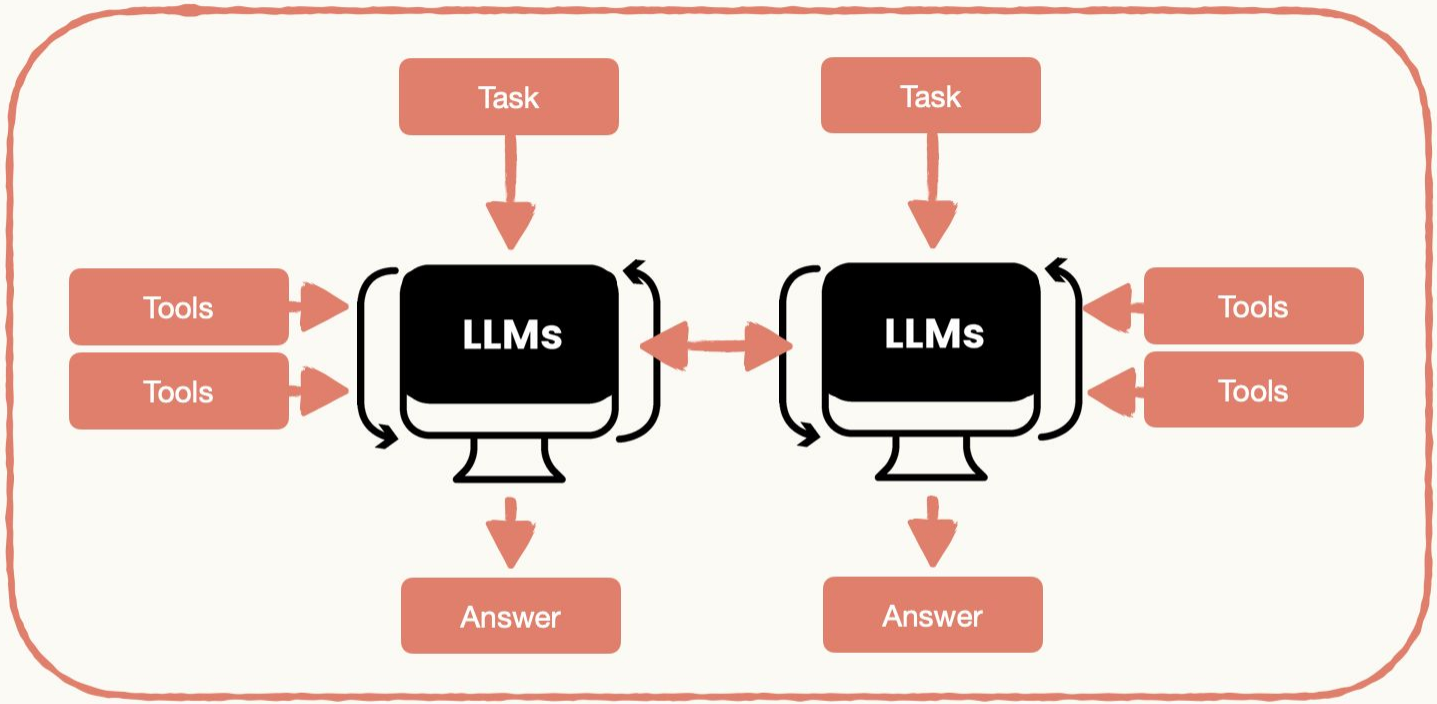
Train

Guardrails

...

crewai

Crew



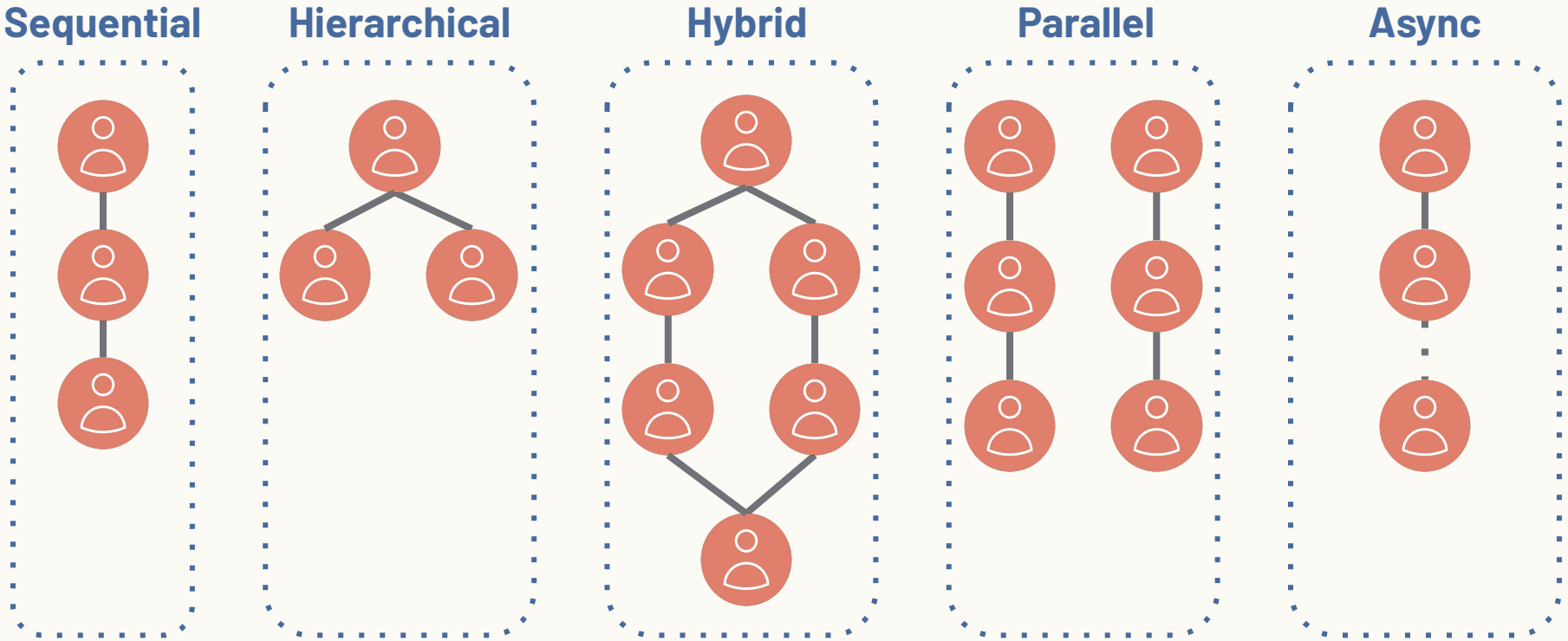
Caching

Memory

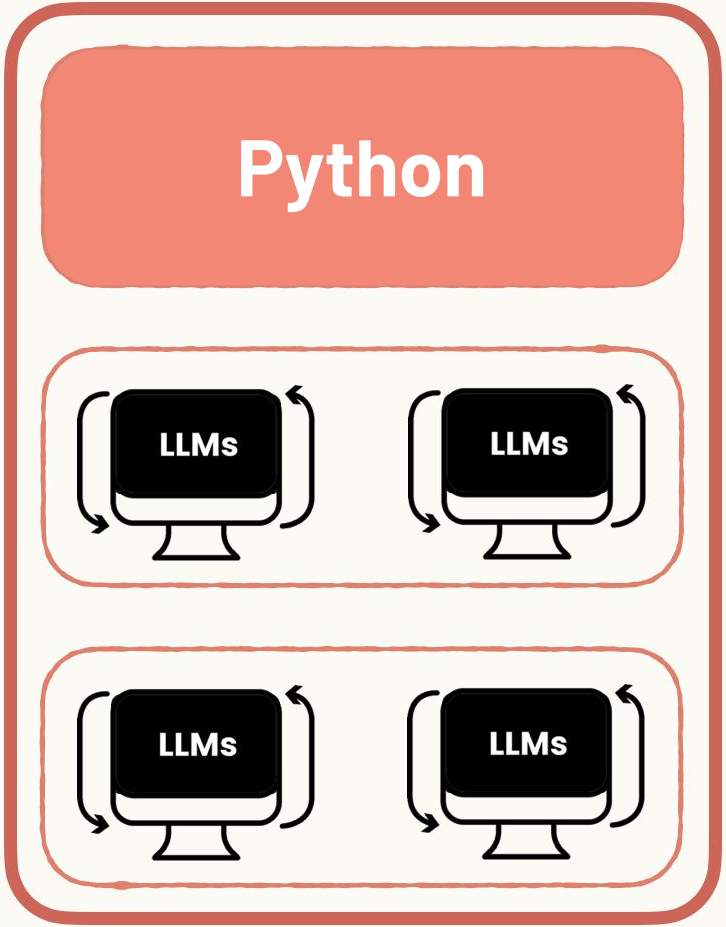
Train

Guardrails

...


Sequential
Hierarchical
Hybrid
Parallel
Async

NEW FEATURE COMING
NEXT VERSION



Flow

Python meets
Multi Crews

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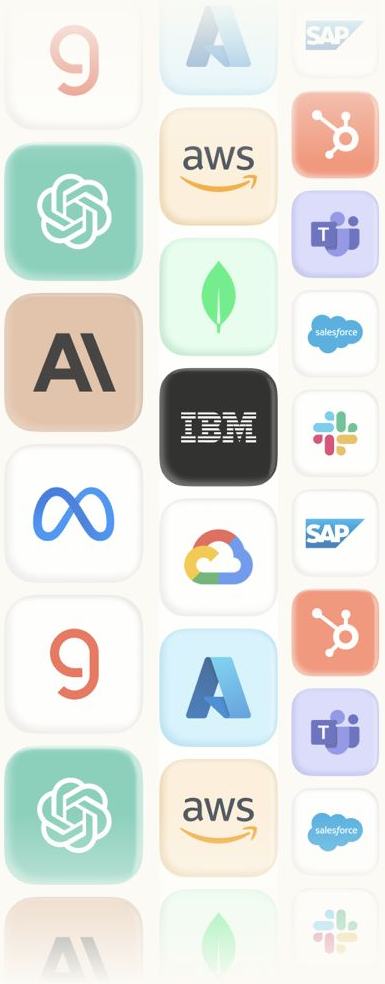
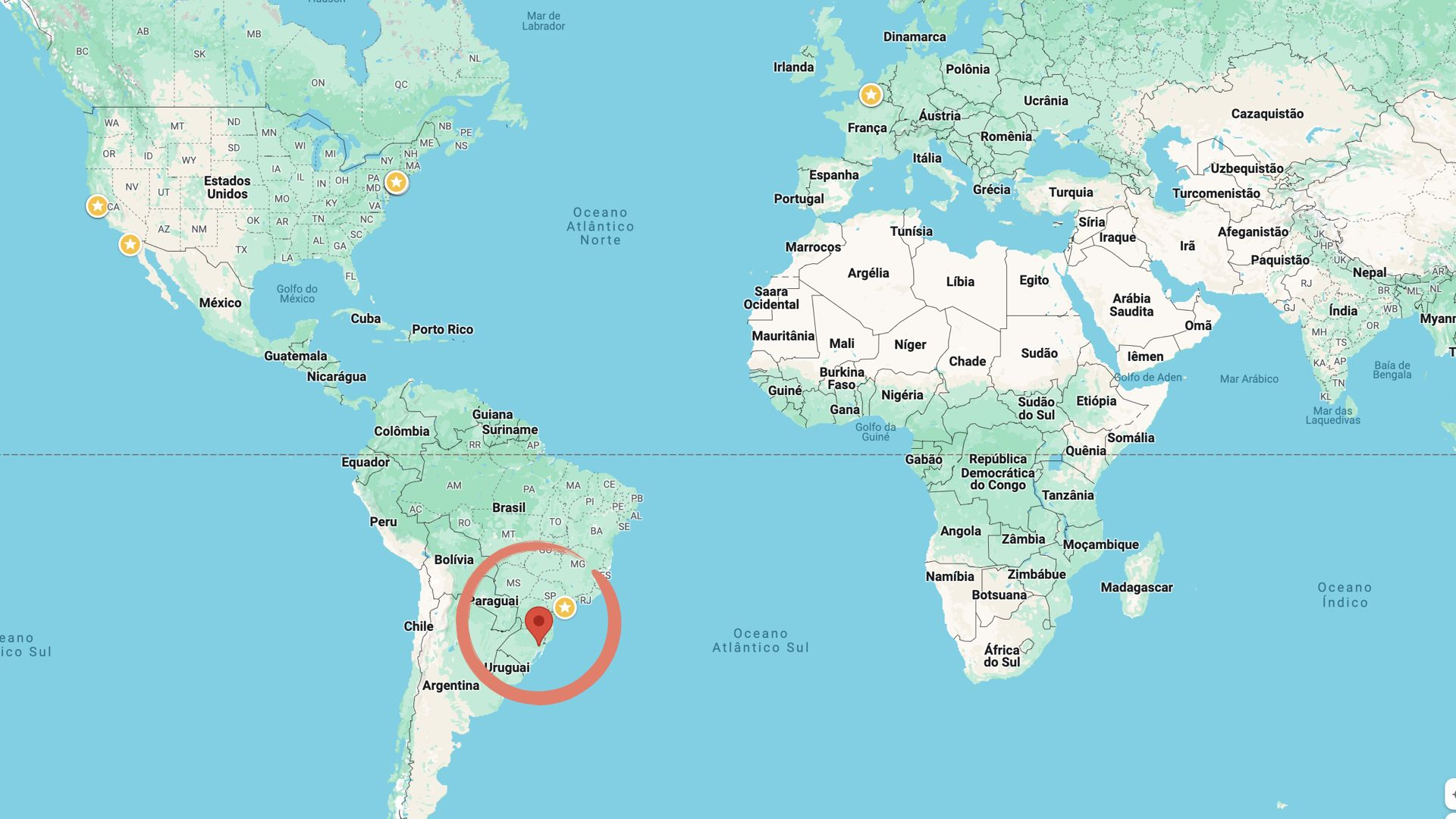
The Leading
Multi-Agent Platform



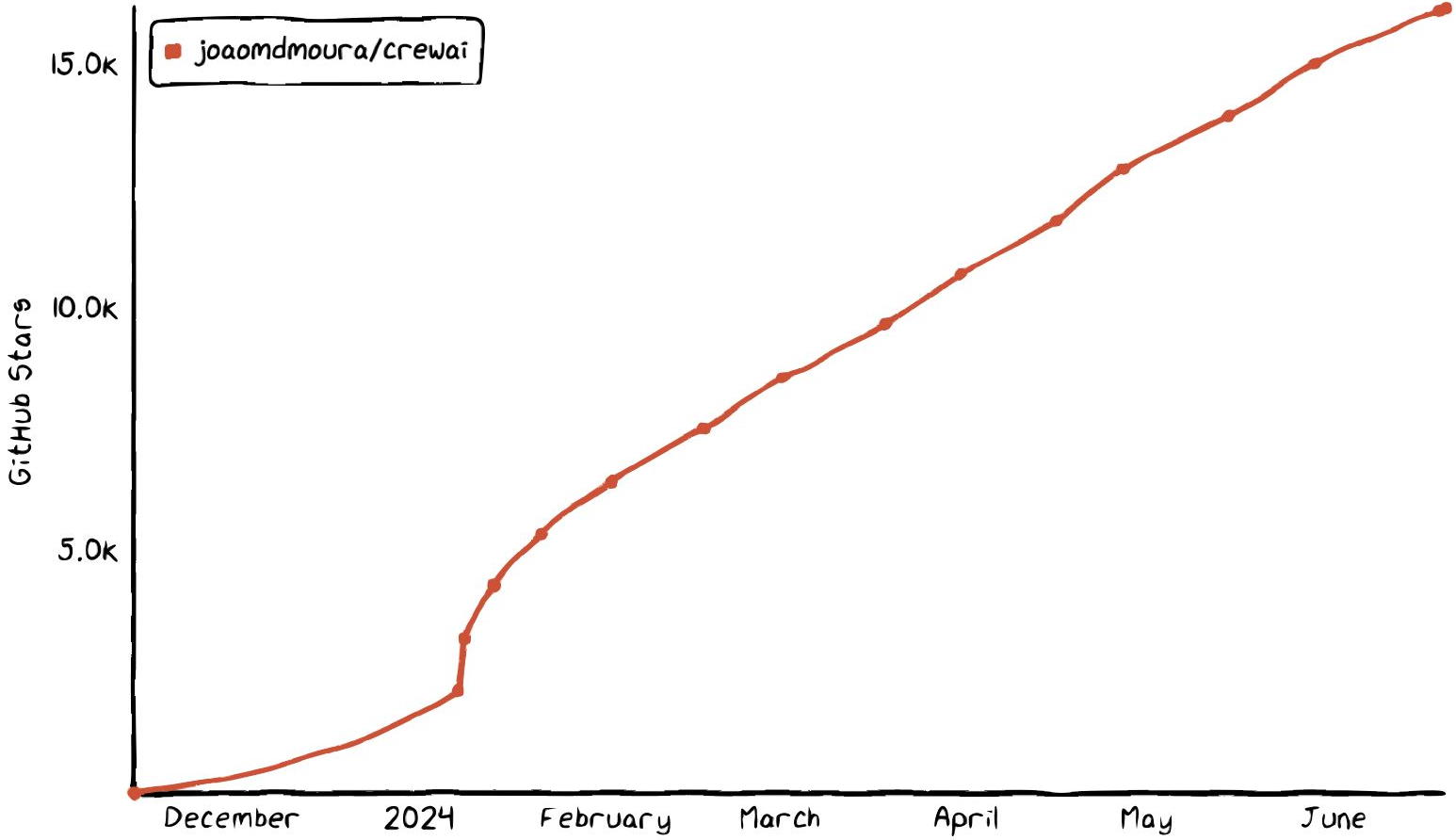
João Moura

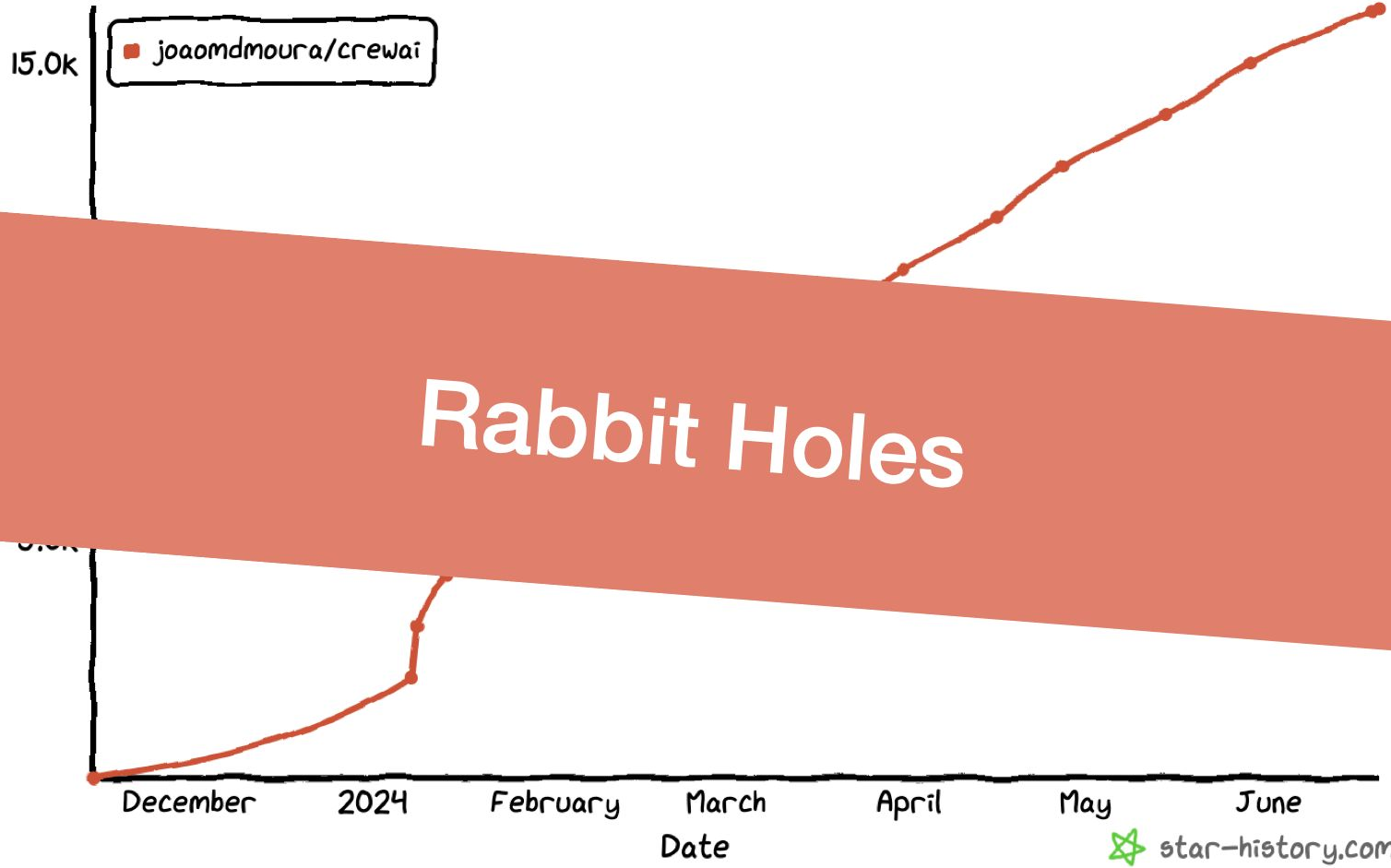
CEO of crewAI


Mar de Labrador
Oceano Atlântico Norte
Estados Unidos
México
Golfo do México
Cuba
Porto Rico
Guatemala
Nicarágua
Colômbia
Guiana
Suriname
Equador
Brasil
Peru
Bolívia
Paraguai
Chile
Uruguai
Argentina
Oceano Atlântico Sul
Irlanda
Dinamarca
Polônia
Ucrânia
França
Áustria
Romênia
Itália
Espanha
Portugal
Grécia
Turquia
Cazaquistão
Uzbequistão
Turcomenistão
Síria
Iraque
Irã
Afeganistão
Paquistão
Nepal
Índia
Tunísia
Marrocos
Argélia
Líbia
Egito
Saara Ocidental
Mauritânia
Mali
Níger
Chade
Sudão
Arábia Saudita
Omã
Iêmen
Golfo de Aden
Mar Arábico
Baía de Bengala
Mar das Laquedivas
Burkina Faso
Guiné
Nigéria
Gana
Golfo da Guiné
Sudão do Sul
Etiópia
Somália
Quênia
Gabão
República Democrática do Congo
Tanzânia
Angola
Zâmbia
Moçambique
Namíbia
Zimbábue
Botsuana
Madagascar
África do Sul
Oceano Índico

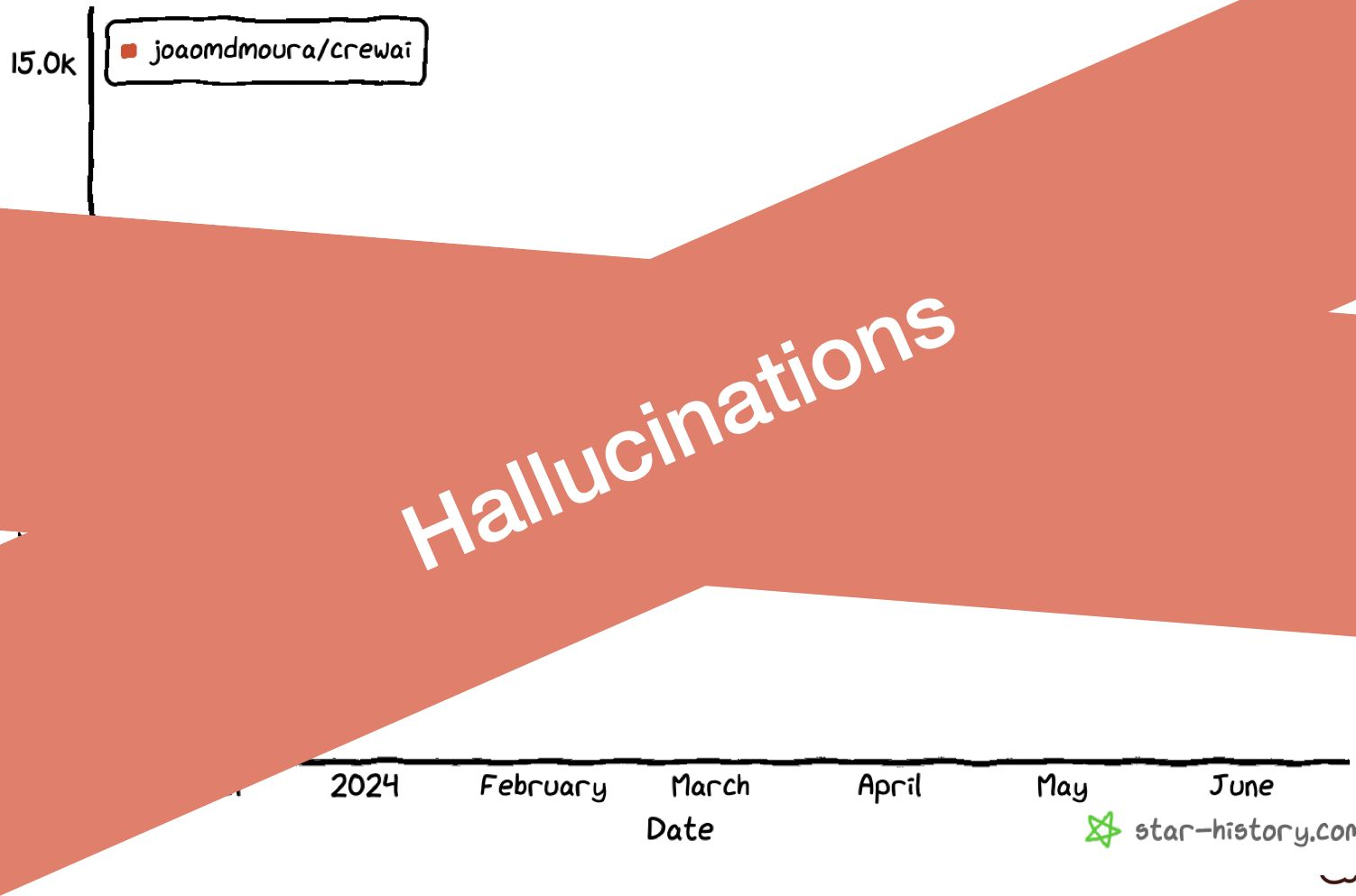
1883

POPULAÇÃO MÁXIMA
FLORYBAL


joaomdmoura/crewai
15.0k
10.0k
5.0k
GitHub Stars
December
2024
February
March
April
May
June

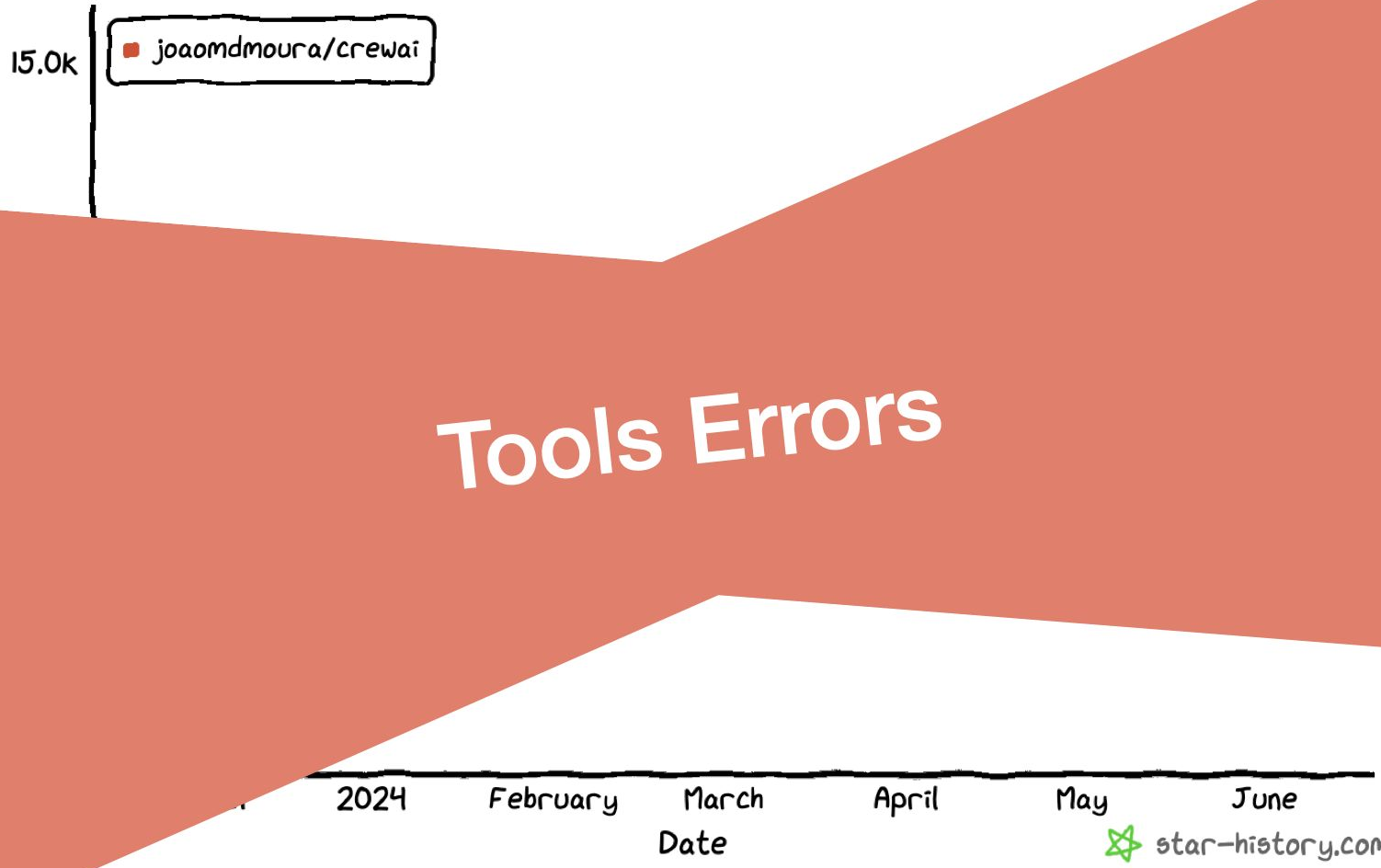


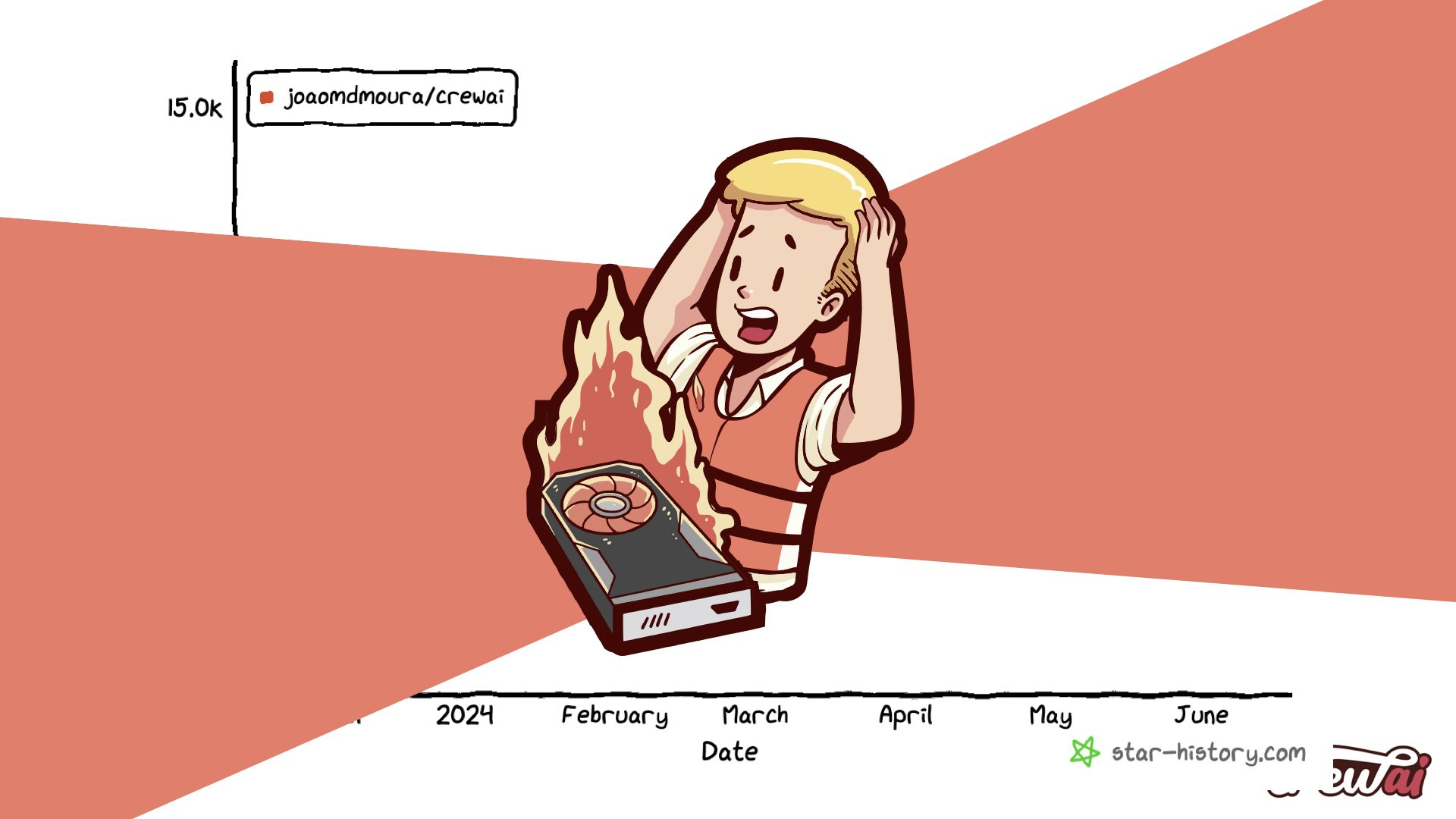
Rabbit Holes



Hallucinations

Tools Errors




15.0k
joaomdmoura/crewai
2024
February
March
April
May
June
Date
star-history.com

18.7k+
Stars

9.5K+
Members

Top 19%
of all reddits

marketing

crew

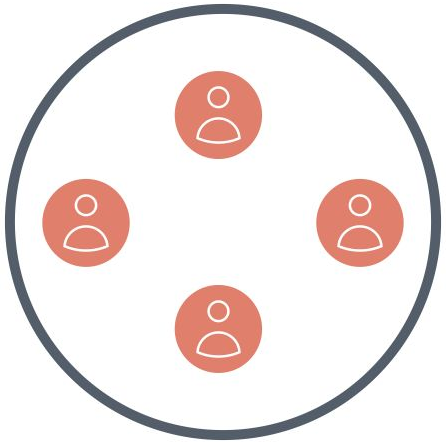
Content Creator Specialist

Social Media Analyst

Senior Content Writer

Chief Content Officer

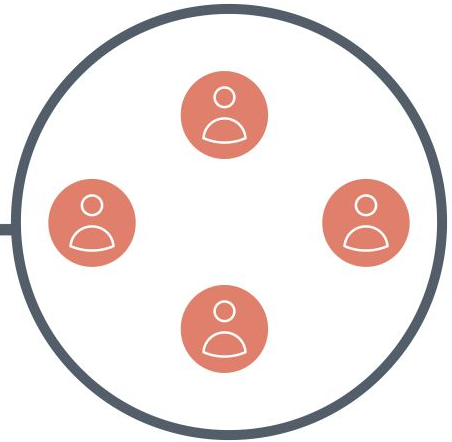
marketing
crew



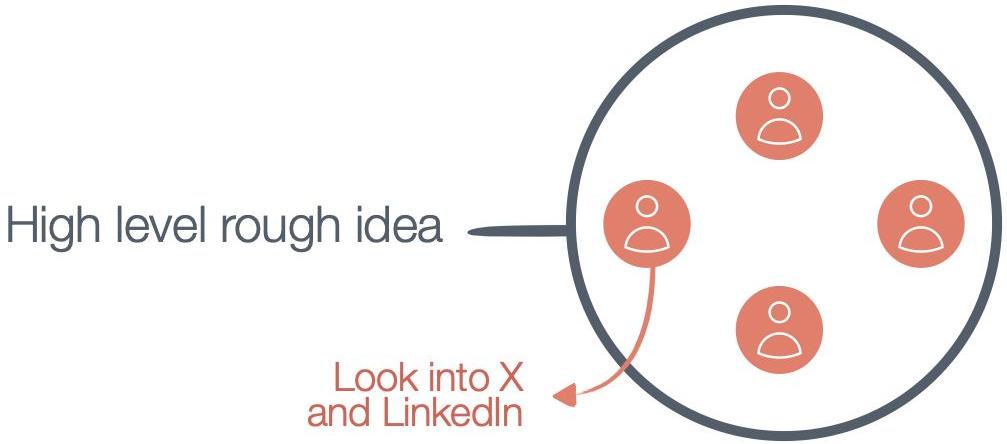
crewai

marketing
crew

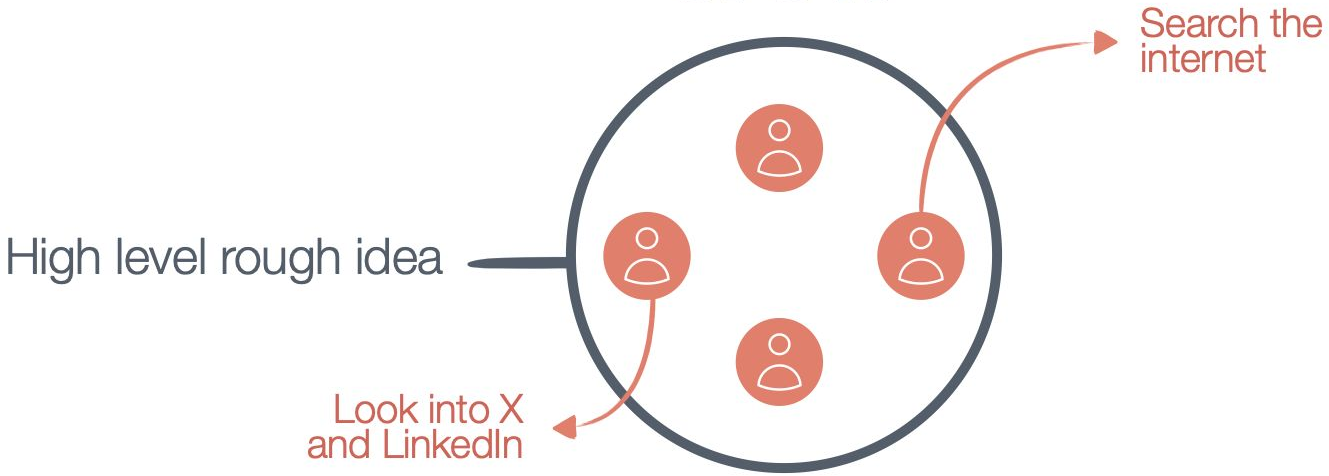
High level rough idea



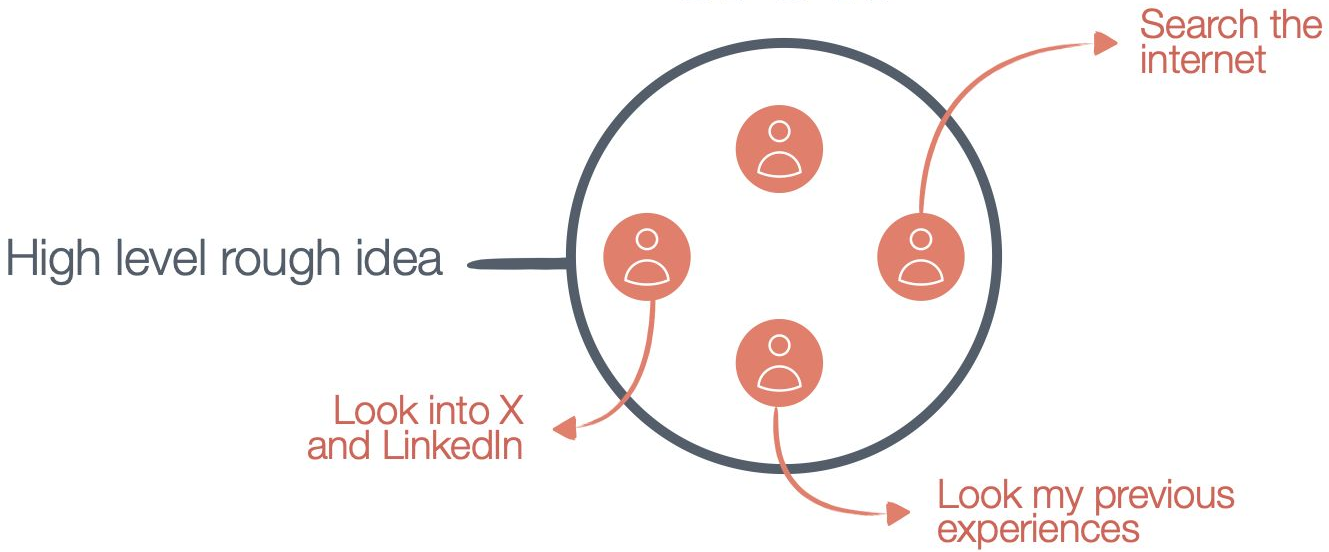
marketing
crew



marketing
crew



marketing
crew



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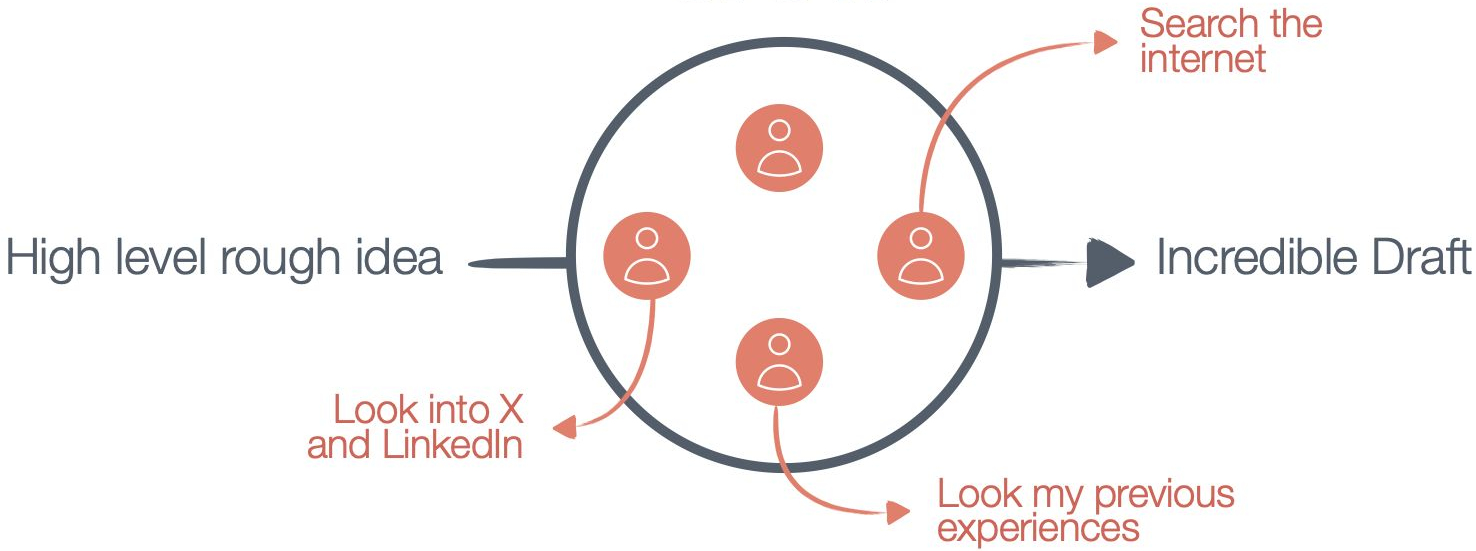
marketing
crew



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10x

More views

(~60 days)

high impact

low risk

lead qualification

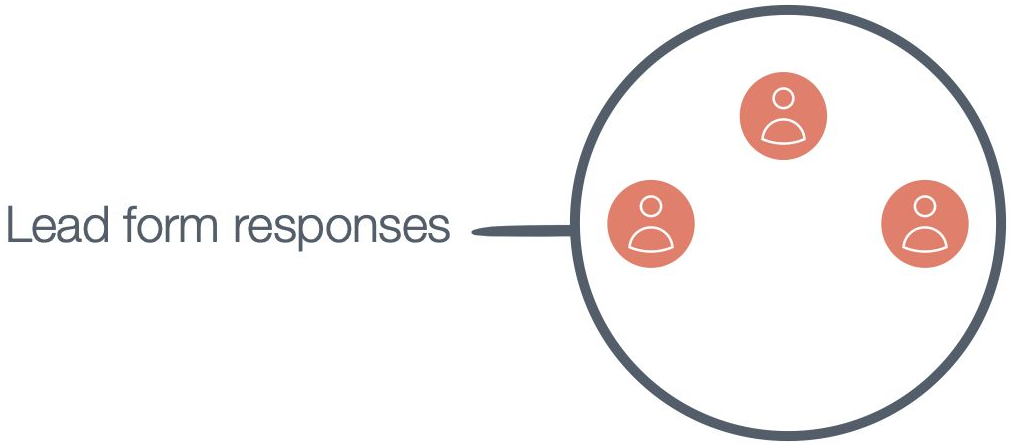
crew

Lead Analysis Expert

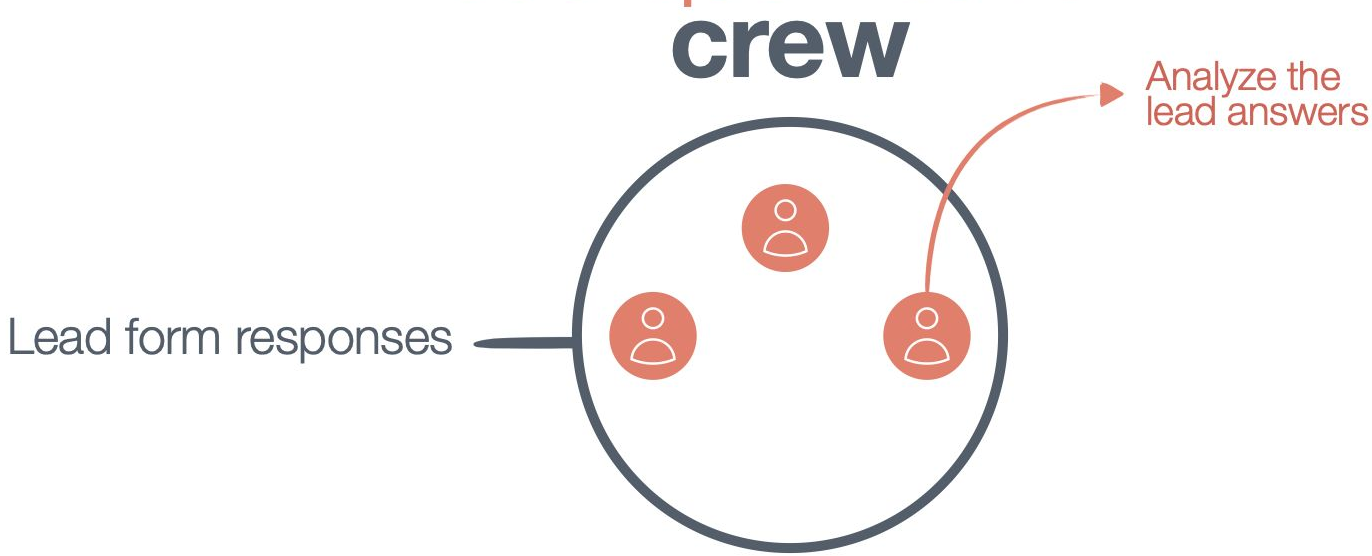
Industry Research Specialist

Lead Strategic Planner

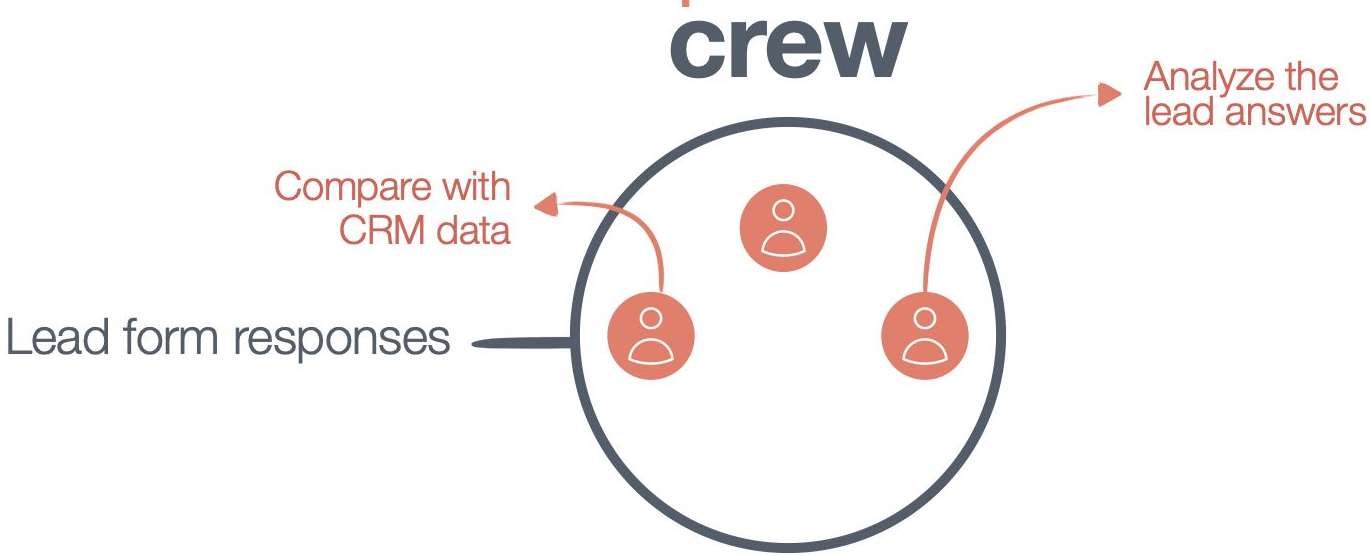
lead qualification
crew



lead qualification



lead qualification



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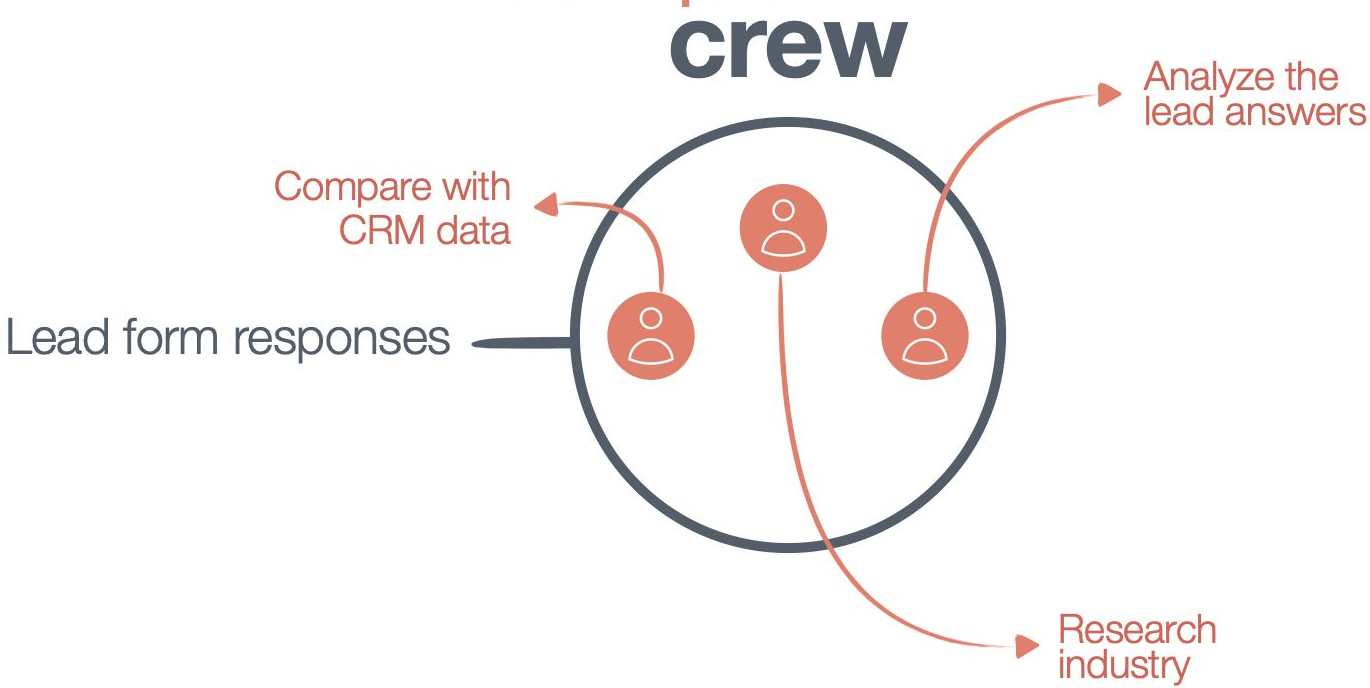
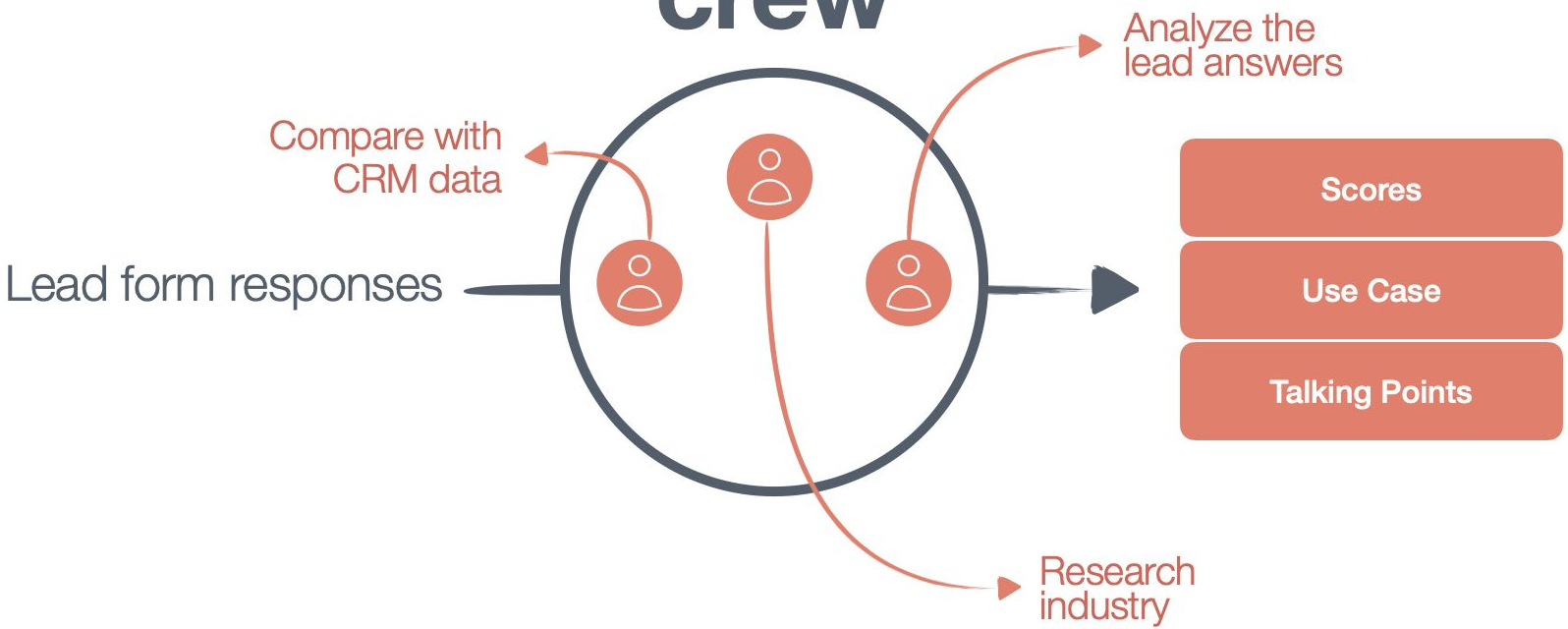
lead qualification



lead qualification
crew



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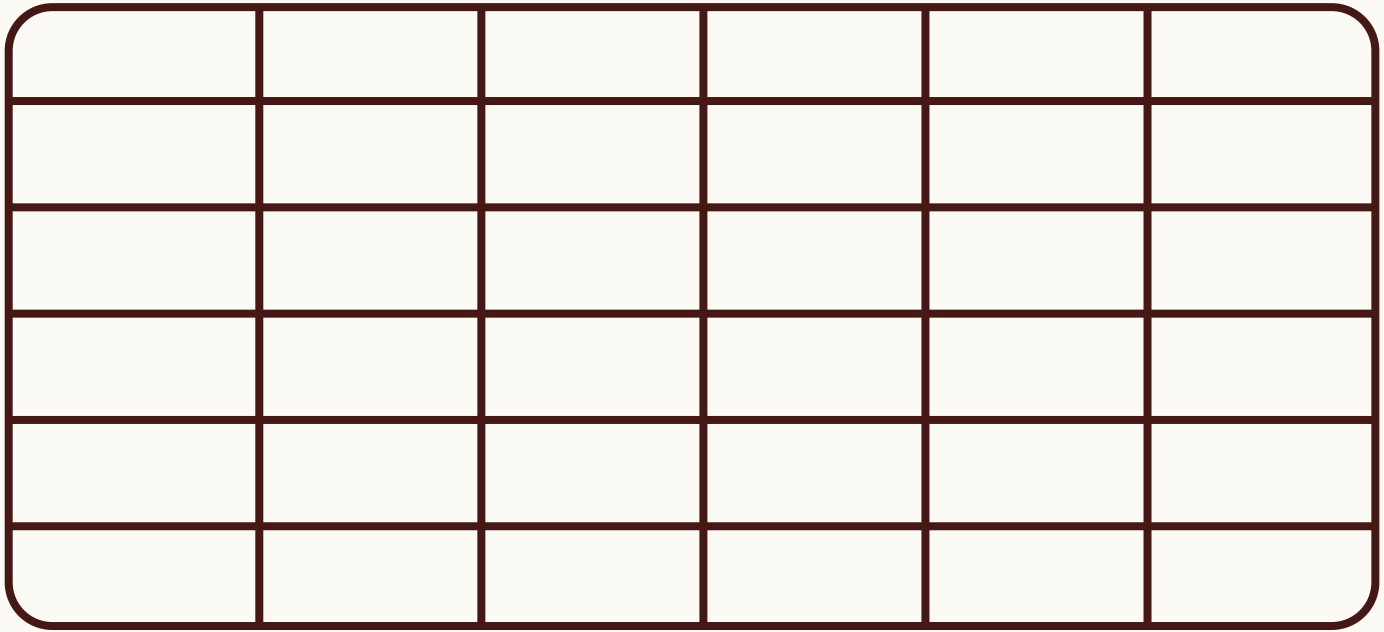
200+

customers calls
In 2 week

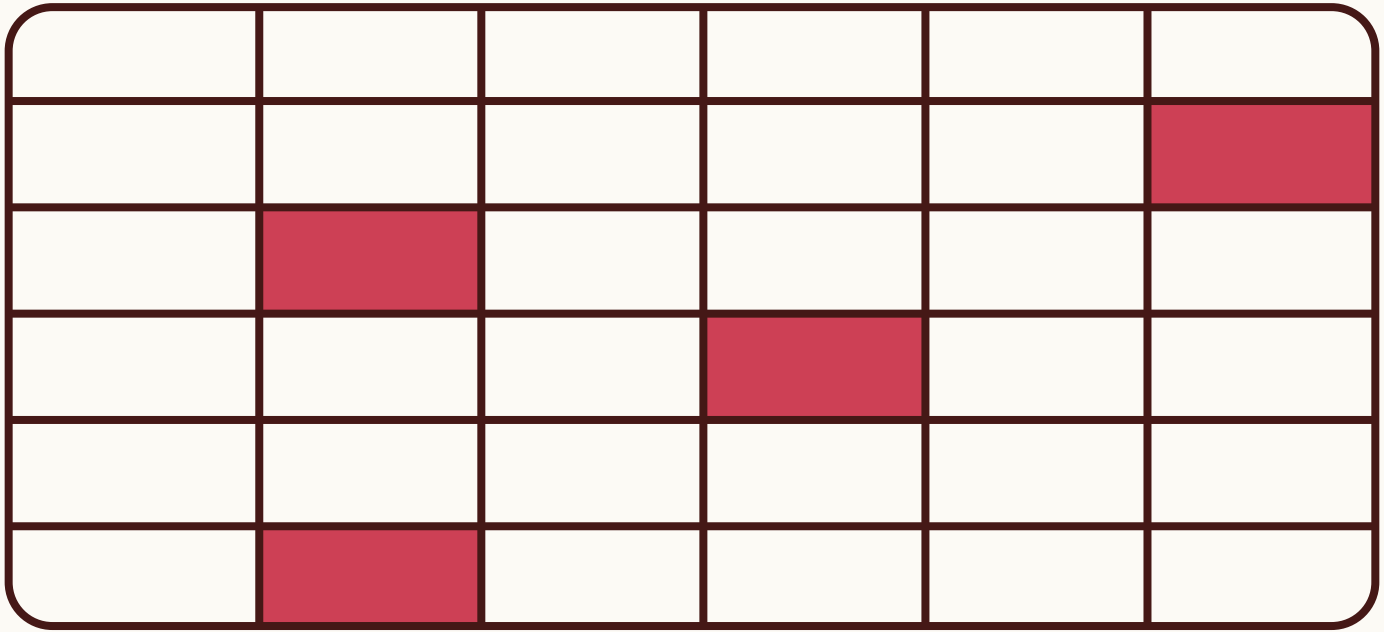
BUILD TIME

Support Data
report

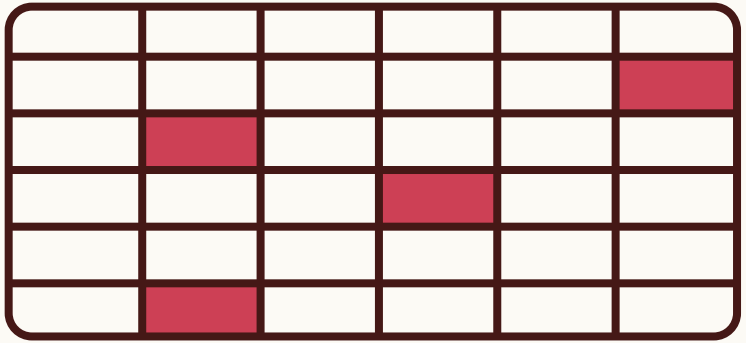
Support Data



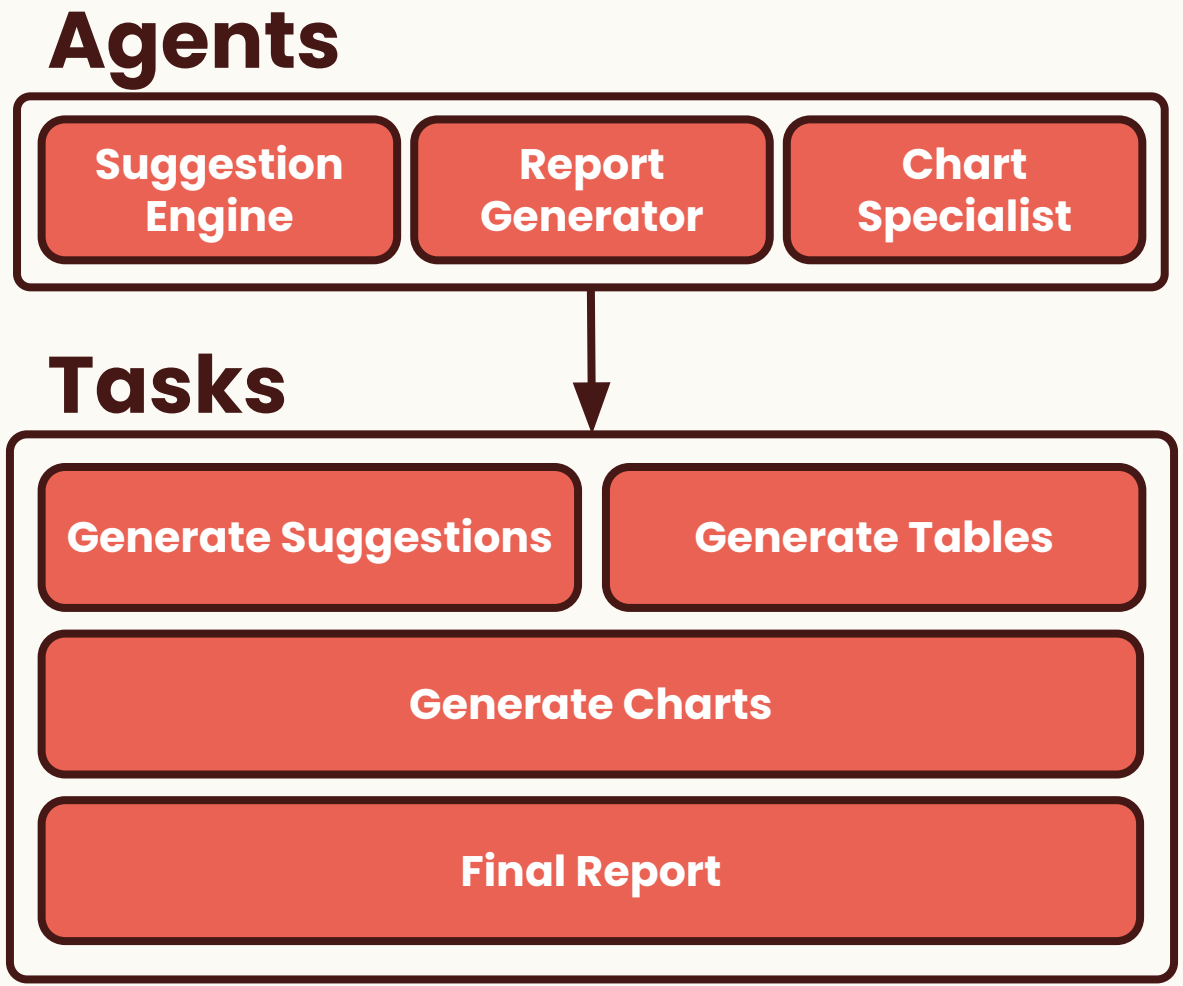
Support Data

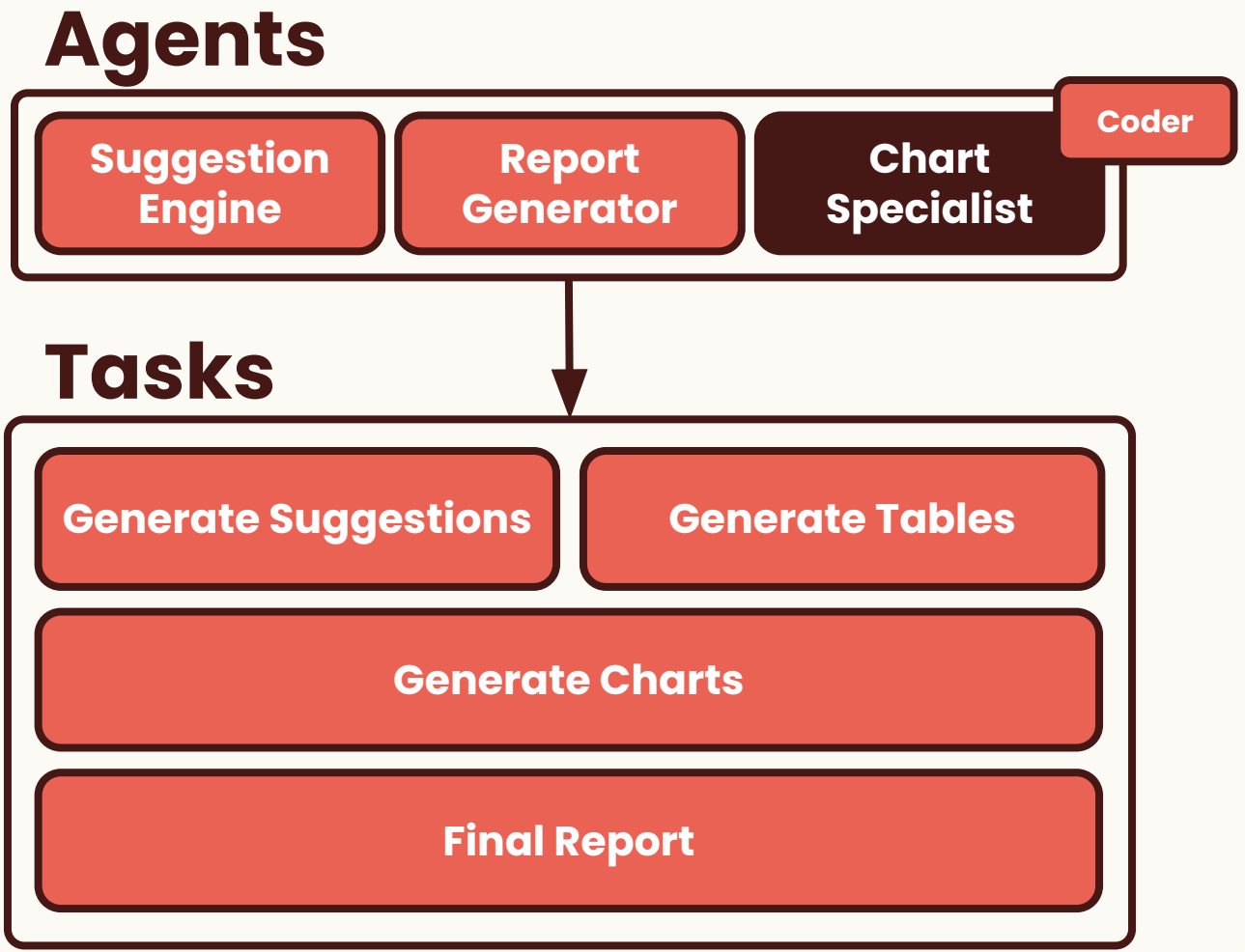


Support Data



- Who are the customers?
- Who is helping from our team?
- Issue types?
- Issue descriptions?
- Frustrations?


Agents
Suggestion Engine
Report Generator
Chart Specialist
Tasks
Generate Suggestions
Generate Tables
Generate Charts
Final Report


Agents
Suggestion Engine
Report Generator
Chart Specialist
Coder
Tasks
Generate Suggestions
Generate Tables
Generate Charts
Final Report

Support Data Analysis

- Go over a series of data from support
- Generate suggestions for improvements
- Organize the data into tabular insights
- Plot charts to visualize trends
- Write a full final report on the analysis

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support_tickets_data.csv > data

```
ticket_id,customer_id,issue_type,issue_description,priority,date_submitted,response_time_minutes,resolution_time_minutes,satisfaction_rating,customer_comments,agent_
T0001,C0511,API Issue,I'm pleased with how my issue was handled. Thanks!,High,2023-03-25,240,927,4,I'm pleased with how my issue was handled. Thanks!,A004,True
T0002,C0729,Login Issue,Excellent service! The agent went above and beyond.,Low,2023-04-06,223,534,5,The problem still persists. Not resolved yet.,A004,False
T0003,C0439,Report Generation,Resolution was satisfactory but could be improved.,Low,2023-04-25,214,592,1,"The issue was escalated quickly, which was appreciated.",A
T0004,C0100,Data Import,Agent was very helpful and polite. Great service!,High,2023-02-20,110,864,2,The issue was resolved quickly. Very satisfied!,A003,True
T0005,C0258,Feature Request,"My issue was handled well, but follow-up could be better.",Medium,2023-01-18,151,193,2,The problem still persists. Not resolved yet.,A00
T0006,C0526,Data Import,It took too long to resolve the issue. Not happy.,Low,2023-06-10,134,194,2,This is the second time I'm facing this issue. Frustrating!,A002,T
T0007,C0415,Feature Request,It took too long to resolve the issue. Not happy.,High,2023-01-10,64,232,1,The support team was unresponsive at first.,A001,False
T0008,C0602,Login Issue,Resolution was satisfactory but could be improved.,Critical,2023-02-22,132,578,5,Good support but the resolution could have been faster.,A002
T0009,C0934,API Issue,It took too long to resolve the issue. Not happy.,High,2023-06-23,57,46,4,This is the second time I'm facing this issue. Frustrating!,A004,Fals
T0010,C0410,Feature Request,Good support but the resolution could have been faster.,Critical,2023-03-28,223,1230,3,This was a critical issue that took too long to re
T0011,C0966,Report Generation,Agent was very helpful and polite. Great service!,High,2023-03-12,192,1284,2,The issue was ignored for too long. Disappointing.,A001,Fa
T0012,C0342,Billing Issue,Excellent service! The agent went above and beyond.,Low,2023-05-07,35,757,4,The issue was ignored for too long. Disappointing.,A003,True
T0013,C0942,Billing Issue,The issue was ignored for too long. Disappointing.,Critical,2023-02-21,121,738,4,It took too long to resolve the issue. Not happy.,A003,Fal
T0014,C0192,Login Issue,Thank you for resolving my issue quickly.,Low,2023-04-04,129,999,5,Still waiting for a resolution. Not happy with the delay.,A003,False
T0015,C0270,Data Import,The agent understood my problem and solved it efficiently.,High,2023-06-08,33,657,4,This is the second time I'm facing this issue. Frustratin
T0016,C0836,Billing Issue,Thank you for resolving my issue quickly.,High,2023-05-26,213,361,1,This is the second time I'm facing this issue. Frustrating!,A001,False
T0017,C0218,API Issue,I'm pleased with how my issue was handled. Thanks!,Critical,2023-03-06,178,652,4,This is the second time I'm facing this issue. Frustrating!,A0
T0018,C0481,UI Bug,Agent was knowledgeable and solved my issue efficiently.,Medium,2023-06-22,109,278,4,Excellent service! The agent went above and beyond.,A004,True
T0019,C0108,Feature Request,It took too long to resolve the issue. Not happy.,High,2023-04-03,51,293,3,Thank you for resolving my issue quickly.,A005,True
T0020,C0202,Data Import,Agent was very helpful and polite. Great service!,Medium,2023-03-13,55,685,1,Happy with the response time but the resolution was lacking.,A00
T0021,C0863,API Issue,It took too long to resolve the issue. Not happy.,Medium,2023-03-09,145,638,5,The issue was resolved quickly. Very satisfied!,A004,False
T0022,C0447,Report Generation,The problem still persists. Not resolved yet.,High,2023-01-31,112,185,2,Agent was knowledgeable and solved my issue efficiently.,A001,T
T0023,C0386,Data Import,The agent understood my problem and solved it efficiently.,Medium,2023-05-15,149,234,2,Agent was knowledgeable and solved my issue efficientl
T0024,C0928,Data Import,Happy with the response time but the resolution was lacking.,High,2023-05-02,142,932,1,The support team was unresponsive at first.,A003,True
T0025,C0256,UI Bug,This was a critical issue that took too long to resolve.,High,2023-06-06,69,347,3,This is the second time I'm facing this issue. Frustrating!,A001
T0026,C0741,Login Issue,Agent was very helpful and polite. Great service!,Low,2023-06-02,188,865,3,"My issue was handled well, but follow-up could be better.",A004,F
T0027,C0658,UI Bug,Agent was knowledgeable and solved my issue efficiently.,Low,2023-03-08,172,1179,5,Still waiting for a resolution. Not happy with the delay.,A004,
T0028,C0988,UI Bug,"Overall satisfied, but the process could be faster.",Low,2023-01-18,142,1055,4,Excellent service! The agent went above and beyond.,A002,True
T0029,C0304,Login Issue,It took too long to resolve the issue. Not happy.,Critical,2023-05-28,208,719,4,The problem still persists. Not resolved yet.,A004,True
T0030,C0648,Billing Issue,The issue was ignored for too long. Disappointing.,Medium,2023-05-25,15,556,1,This is the second time I'm facing this issue. Frustrating!,A
T0031,C0195,Billing Issue,Agent was knowledgeable and solved my issue efficiently.,High,2023-06-13,105,814,1,Good support but the resolution could have been faster.,
T0032,C0412,Feature Request,Happy with the response time but the resolution was lacking.,High,2023-01-18,43,105,2,It took too long to resolve the issue. Not happy.,A
T0033,C0352,Billing Issue,This is the second time I'm facing this issue. Frustrating!,Low,2023-05-03,170,1189,3,It took too long to resolve the issue. Not happy.,A00
T0034,C0871,Data Import,The issue was resolved quickly. Very satisfied!,Low,2023-06-17,77,650,3,Thank you for resolving my issue quickly.,A003,False
```

```yaml
suggestion_generation_agent:
  role: >
    Suggestion Engine
  goal: >
    Generate actionable suggestions for resolving issues identified
    in the support tickets, leveraging historical data and
    predefined rules.
  backstory: >
    You specialize in analyzing past resolutions and current issues
    to provide tailored suggestions that can help the support team
    resolve tickets efficiently.
  verbose: true
  allow_delegation: false
```

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```yaml
suggestion_generation:
  description: >
    Generate actionable suggestions for resolving each classified support ticket
    The suggestions should be based on:
    - Issue Type: Tailor suggestions to the specific type of issue reported.
    - Historical Data: Use historical data such as resolution_time_minutes and
      satisfaction_rating to inform the suggestions.
    - Customer Feedback: Incorporate insights from customer_comments to
      customize the suggestions further.

    The goal is to provide clear, actionable steps that the support team can
    take to resolve each issue efficiently and effectively.
  expected_output: >
    A list of actionable suggestions linked to each classified support ticket,
    optimized for quick and effective resolution by the support team.
```

crewai

```python
# Creating Agents
suggestion_generation_agent = Agent(
    config=agents_config['suggestion_generation_agent'],
    tools=[csv_tool]
)

reporting_agent = Agent(
    config=agents_config['reporting_agent'],
    tools=[csv_tool]
)

chart_generation_agent = Agent(
    config=agents_config['chart_generation_agent'],
    allow_code_execution=True,
    llm=gpt_4o
)
```

crewai

```python
# Creating Agents
suggestion_generation_agent = Agent(
    config=agents_config['suggestion_generation_agent'],
    tools=[csv_tool]
)

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    config=agents_config['reporting_agent'],
    tools=[csv_tool]
)

chart_generation_agent = Agent(
    config=agents_config['chart_generation_agent'],
    allow_code_execution=True,
    llm=gpt_4o
)
```

crewAI

```python
# Creating Tasks
suggestion_generation = Task(
    config=tasks_config['suggestion_generation'],
    agent=suggestion_generation_agent
)

table_generation = Task(
    config=tasks_config['table_generation'],
    agent=reporting_agent
)

chart_generation = Task(
    config=tasks_config['chart_generation'],
    agent=chart_generation_agent
)

final_report_assembly = Task(
    config=tasks_config['final_report_assembly'],
    agent=reporting_agent,
    context=[suggestion_generation, table_generation, chart_generation]
)
```

crewAI

```python
# Creating Tasks
suggestion_generation = Task(
    config=tasks_config['suggestion_generation'],
    agent=suggestion_generation_agent
)

table_generation = Task(
    config=tasks_config['table_generation'],
    agent=reporting_agent
)

chart_generation = Task(
    config=tasks_config['chart_generation'],
    agent=chart_generation_agent
)

final_report_assembly = Task(
    config=tasks_config['final_report_assembly'],
    agent=reporting_agent,
    context=[suggestion_generation, table_generation, chart_generation]
)
```

crewai

crewai test

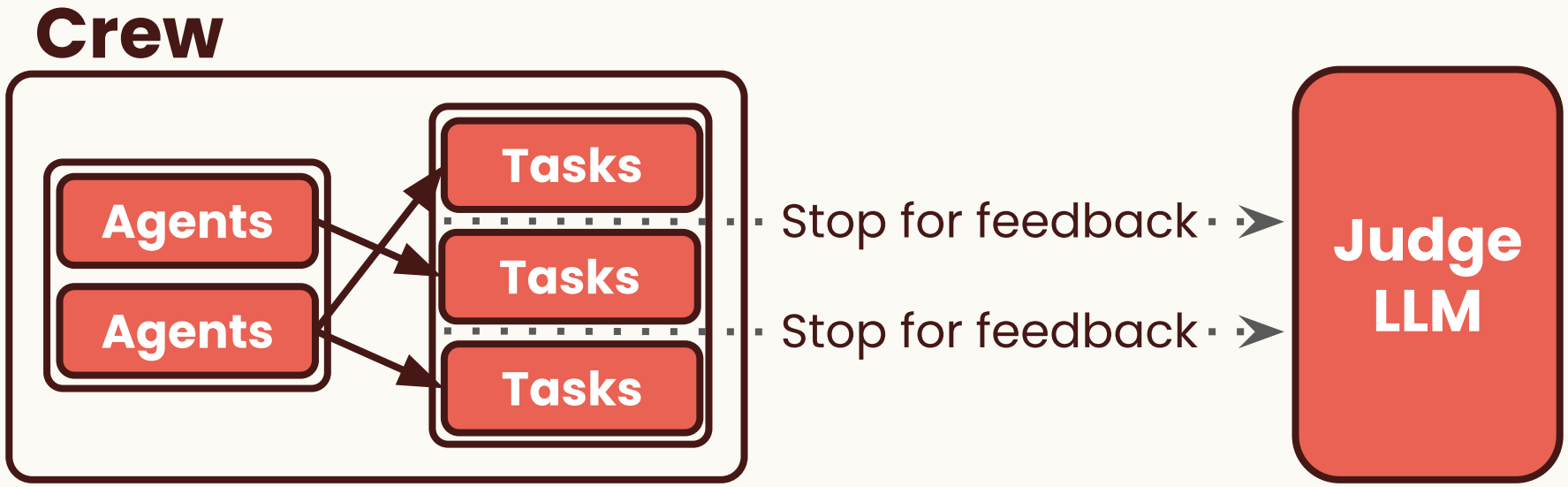
Tasks Scores
(1-10 Higher is better)

Tasks/Crew	Run 1	Avg. Total
Task 1	8.0	8.0
Task 2	7.0	7.0
Task 3	9.0	9.0
Task 4	9.0	9.0
Crew	8.25	8.2
Execution Time (s)	214	214

Tasks Scores
(1-10 Higher is better)

Tasks/Crew	Run 1	Avg. Total
Task 1	8.0	8.0
Task 2	7.0	7.0
Task 3	9.0	9.0
Task 4	9.0	9.0
Crew	8.25	8.2
Execution Time (s)	214	214

crewai train


Crew
Agents
Agents
Tasks
Tasks
Tasks
Stop for feedback
Stop for feedback
Judge
LLM

Tasks Scores
(1-10 Higher is better)

Tasks/Crew/Agents	Run 1	Run 2	Run 3	Avg. Total	Agents
Task 1	8.75	9.0	9.0	8.91	- Suggestion Engine
Task 2	9.0	8.0	9.0	8.7	- Report Generator
Task 3	9.0	10.0	9.0	9.3	- Chart Specialist
Task 4	8.0	9.0	9.0	8.66	- Report Generator
Crew	8.25	9.0	9.0	8.75	
Execution Time (s)	141	181	178	166	

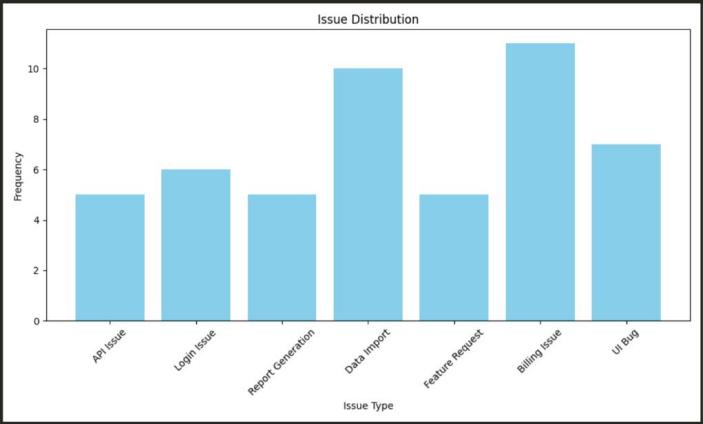
Avg.	Total
8.0	8.91
7.0	8.70
9.0	9.3
9.0	8.66
8.2	8.75
214	166

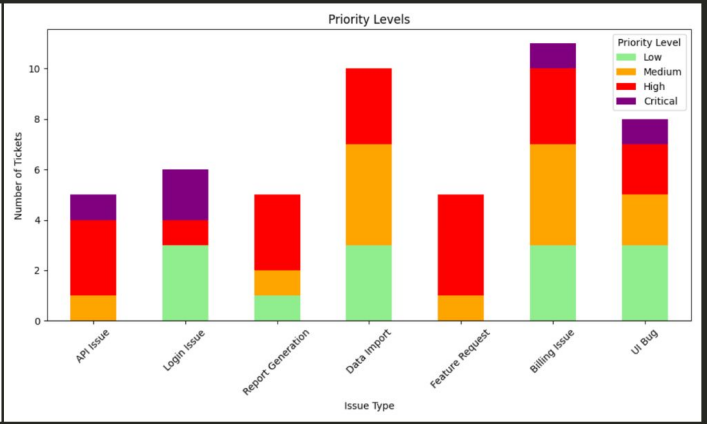
Comprehensive Support System Report

Issue Classification Results

Overview: The table below provides an overview of the types of issues reported, their frequency, and their priority levels.

Issue Type	Frequency	Priority Levels (Low, Medium, High, Critical)
API Issue	5	0, 1, 3, 1
Login Issue	6	3, 0, 1, 2
Report Generation	5	1, 1, 3, 0
Data Import	10	3, 4, 3, 0
Feature Request	5	0, 1, 4, 0
Billing Issue	11	3, 4, 3, 1
UI Bug	7	3, 2, 2, 1

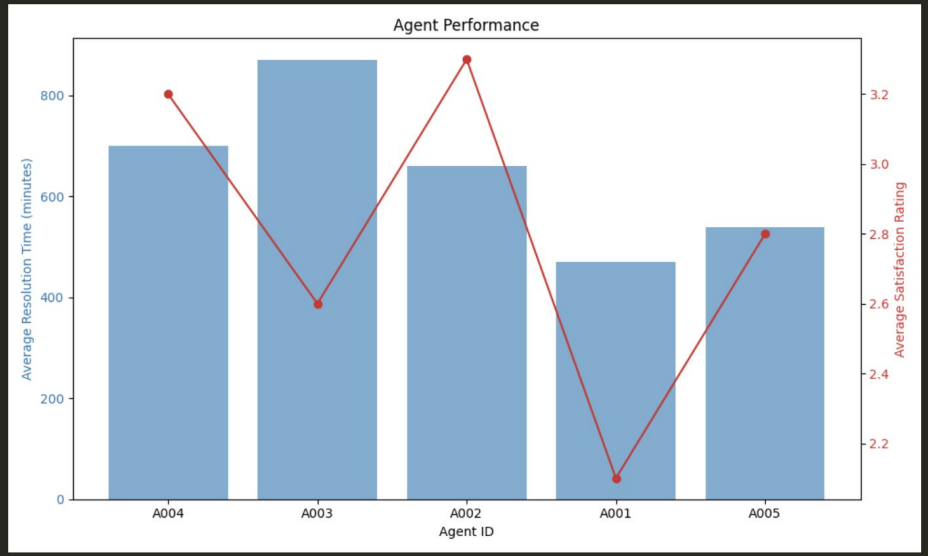




Agent Performance

Overview: Insights into the performance of support agents are provided in the table below, based on metrics like resolution time and customer satisfaction.

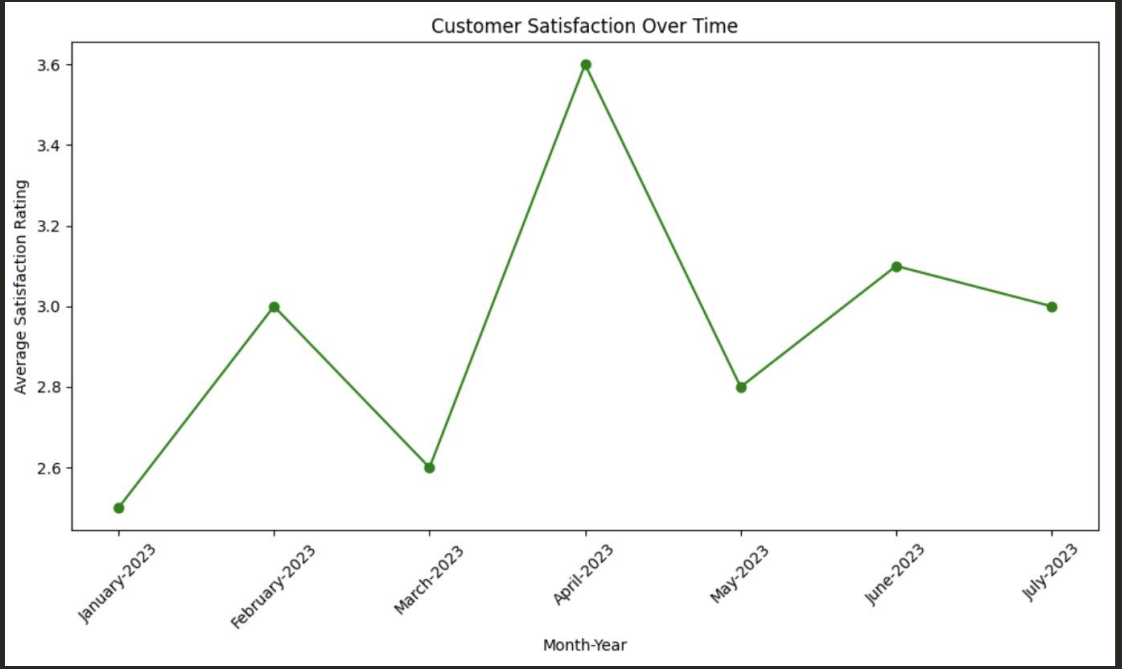
Agent ID	Number of Tickets	Average Resolution Time (minutes)	Average Response Time (minutes)	Average Satisfaction Rating
A004	17	699.2	145.4	3.2
A003	12	869.4	110.5	2.6
A002	10	660.4	144.9	3.3
A001	7	470.1	100.1	2.1
A005	4	538.3	106.0	2.8



Customer Satisfaction Over Time

Overview: The following table summarizes the customer satisfaction ratings and their trends over time.

Time Period (Month-Year)	Average Satisfaction Rating
January-2023	2.5
February-2023	3.0
March-2023	2.6
April-2023	3.6
May-2023	2.8
June-2023	3.1
July-2023	3.0



Suggested Actions

API Issues

- **Tickets:** T0001, T0009, T0017, T0021, T0046
  - **Agents should:** Review the API documentation thoroughly and ensure any updates are communicated to the customers.
  - **Historical Data:** Aim to reduce resolution time by providing clear guidelines and checklists for common API issues.
  - **Customer Feedback:** Regular training on API troubleshooting would be beneficial.

Login Issues

- **Tickets:** T0002, T0008, T0014, T0026, T0029, T0038
  - **Agents should:** Verify user credentials and system logs promptly.
  - **Historical Data:** Address login issues with utmost urgency to improve satisfaction ratings.
  - **Customer Feedback:** Implementing automated scripts to diagnose and solve common login issues can speed up the process.

Report Generation Issues

- **Tickets:** T0003, T0011, T0022, T0037, T0049
  - **Agents should:** Ensure the report generation systems are running smoothly and address any bugs immediately.
  - **Historical Data:** Aim to reduce resolution times by preemptively identifying and fixing common report generation errors.
  - **Customer Feedback:** Regular system maintenance and updates can help reduce delays.

Data Import Issues

- **Tickets:** T0004, T0006, T0015, T0020, T0023, T0024, T0034, T0045, T0047, T0048
  - **Agents should:** Ensure data formats are correct and consistent. Provide clear instructions for data import processes.
  - **Historical Data:** Standardizing data validation processes can help reduce varied resolution times.
  - **Customer Feedback:** Implementing more robust validation checks can improve satisfaction.

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Feature Requests

- **Tickets:** T0005, T0007, T0019, T0032, T0041
  - **Agents should:** Collect detailed requirements from customers and communicate timelines effectively.
  - **Historical Data:** Setting clear expectations with customers can improve satisfaction.
  - **Customer Feedback:** Regular updates on the progress of feature requests can help manage expectations.

Billing Issues

- **Tickets:** T0012, T0013, T0016, T0030, T0031, T0033, T0035, T0036, T0040, T0042, T0050
  - **Agents should:** Review billing systems and ensure all transactions are processed correctly.
  - **Historical Data:** Quick resolution of billing issues is crucial to customer satisfaction.
  - **Customer Feedback:** Regular audits and prompt corrections can enhance trust and satisfaction.

UI Bugs

- **Tickets:** T0018, T0025, T0027, T0028, T0043, T0044
  - **Agents should:** Prioritize UI bug fixes and ensure a smooth user experience.
  - **Historical Data:** UI bugs should be resolved quickly to prevent negative customer experiences.
  - **Customer Feedback:** Implementing a streamlined bug reporting and fixing process can improve response times and s

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NEW FEATURE COMING
NEXT VERSION

deploy

- Crews
- Templates
- Integrations
- Environment Variables
- LLM Connections
- UI Studio
- Dashboard
- Storage

logout

Deploy your crews from GitHub

Update Configuration

Ready to deploy your project? Select a GitHub repository to deploy.

Repository

Select a repository

Branch

Select a branch

Automatically deploy new commits

Add Environment Variable

Bulk Environment Variables

Deploy

crewai-project-0514edfb1cfb73d513fb

URL
https://crewai-project-0514edfb1cf...

Bearer Token
de7e91209833 Reset

Re-deploy Delete

abinbev-test

URL
https://abinbev-test-f15e3a01-60e8...

Bearer Token
e91902139895 Reset

Re-deploy Delete

project_report

URL
https://project-report-f8ca6392-31...

Bearer Token
ba777e6e46ba Reset

Re-deploy Delete

plan-project-crew

URL
https://plan-project-crew-f695bb15...

Bearer Token
2c595ec7603c Reset

pira_test

URL
https://pira-test-816b9664-9f58-43...

Bearer Token
6f636aee8b16 Reset

clay-repo

URL
https://clay-repo-17eb5eea-d860-4f...

Bearer Token
55dbbc294ba7 Reset

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crewai-project-0514edfb1cfb73d513fb

Crew info

Export React JSX Component

Export React TSX Component

URL

https://crewai-pro

Bearer Token

de7e91209833

Re-deploy

Delete

abinbev-test

URL

https://abinbev-test-f15e3a01-60e8...

Bearer Token

e91902139895

Reset

Re-deploy

Delete

project_report

URL

https://project-report-f8ca6392-31...

Bearer Token

ba777e6e46ba

Reset

Re-deploy

Delete

plan-project-crew

URL

https://plan-project-crew-f695bb15...

Bearer Token

pira_test

URL

https://pira-test-816b9664-9f58-43...

Bearer Token

6f636aee8b16

Reset

clay-repo

URL

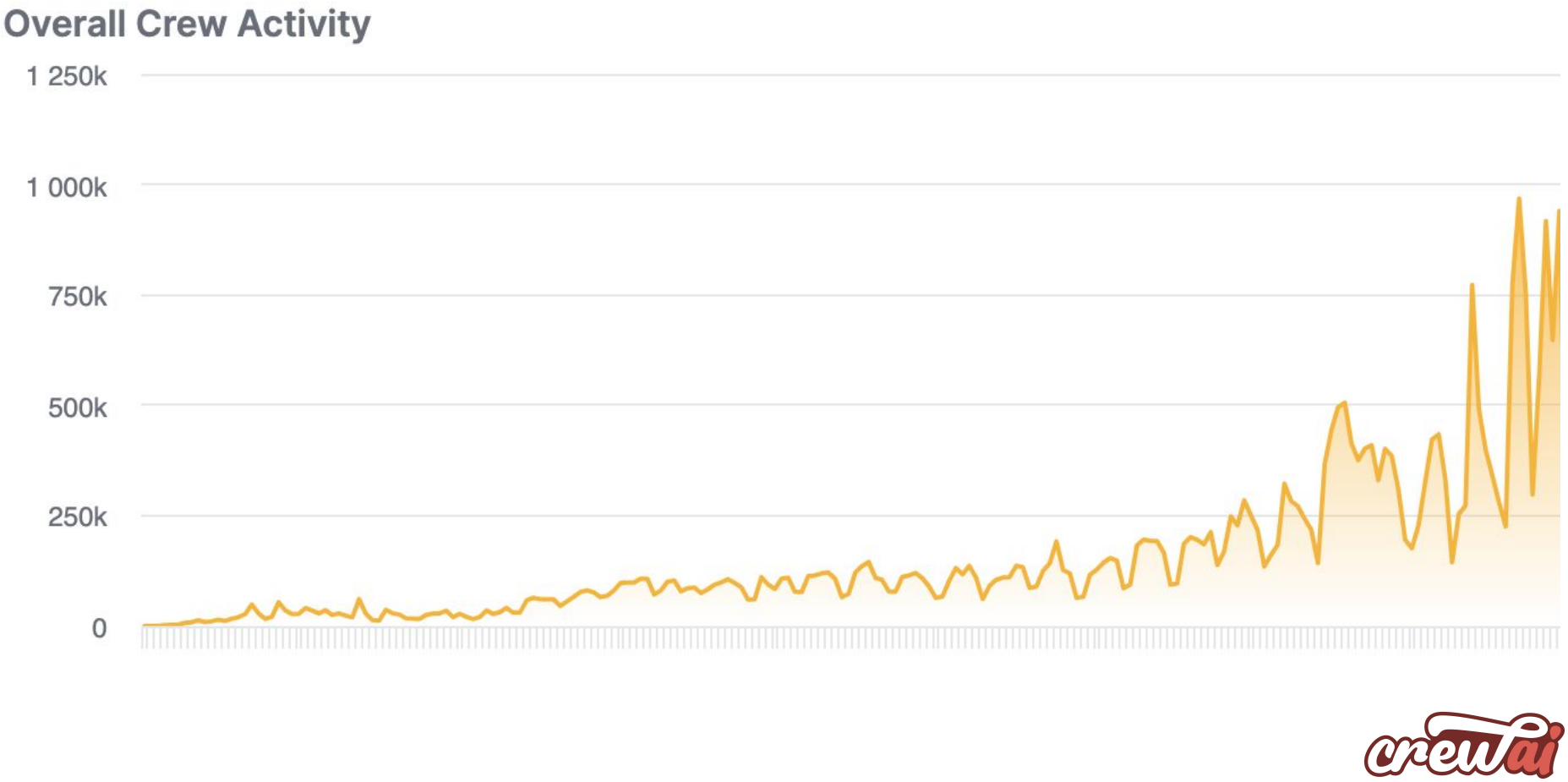
https://clay-repo-17eb5eea-d860-4f...

Bearer Token

55dbbc294ba7

Reset

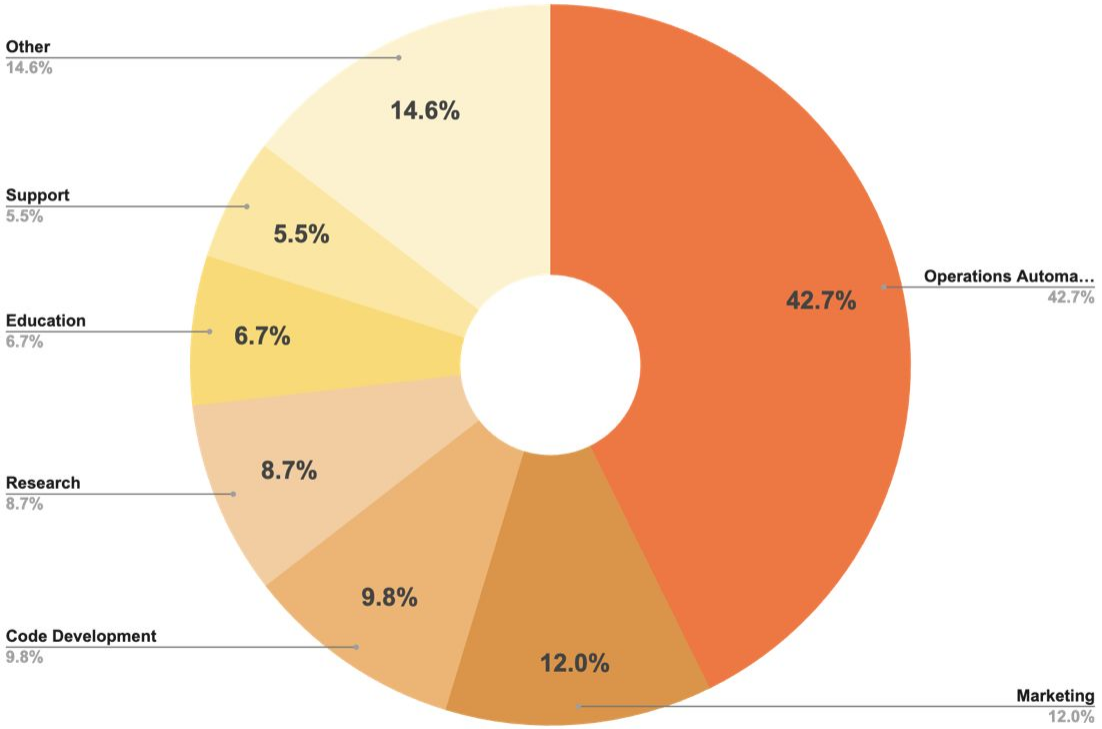
Open https://www.crewai.com/crewai_plus/deployments/737/export_react.jsx?extension=jsx in a new tab and focus it


Overall Crew Activity
1 250k
1 000k
750k
500k
250k
0

100k

Crews Executed Daily

This slide was made by a crew using crewAI



What about the Future?

Genie is not getting back in the bottle

AI will have a bigger impact than the internet even had!

- Be an early adopter
- Don’t wait for others’ use cases
- Start simple
- Expand to low risk high impact

CARLYLE

STARLINK

pwc

K2

KPMG

vivo

aurecon

EA

H&R BLOCK

HAVAS

crewai

What is crewAI?

Explore crewAI with watsonx.ai → Subscribe for AI updates →

Overview
AI agent (agentic) frameworks
Agentic system architecture
How crewAI works
Connect to any LLM
crewAI use cases

Published: 2 August 2024
Contributors: Vanna Winland, Meredith Syed, Anna Gutowska

crewAI is an open source multiagent orchestration framework created by João Moura. This Python-based framework leverages artificial intelligence (AI) collaboration by orchestrating role-playing autonomous AI agents that work together as a cohesive assembly or “crew” to complete

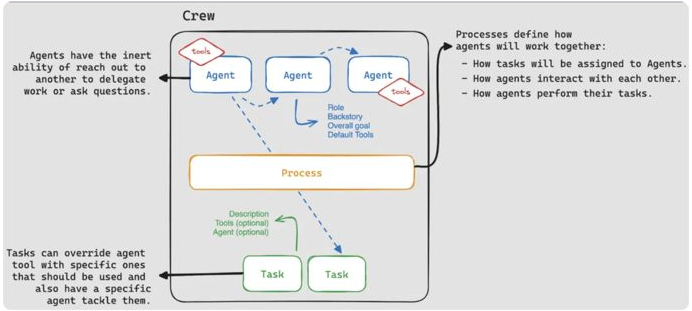
White paper

Why AI governance is a business imperative for scaling enterprise

crewai 5/26

and return computed results.

Supercharge investment analysis with MongoDB and CrewAI



(*image from LangChain Blog | CrewAI: The Future of AI Agent Teams*)

The MongoDB aggregation pipeline gives us the data we need to analyze. When you can extract meaningful insights from raw data faster, you can make better investment decisions. CrewAI, combined with MongoDB Atlas, provides a unique approach that goes beyond basic number-crunching to deliver actionable insights.

For this example, we will create an Investment Researcher agent. This agent finds valuable data using tools like search engines. It's designed to identify financial trends, company news, and analyst insights. Learn more about creating agents using CrewAI.

Unlocking the power of AI collaboration:

Table of Contents

`sample_analytics.transactions`
- The task: uncover hidden opportunities
- The solution: MongoDB's aggregation framework
- Supercharge investment analysis with MongoDB and CrewAI
- Unlocking the power of AI collaboration: agents, tasks, and tools
- Agents and tasks: working together as a crew
- Fine-tuning your Investment Researcher
- Limitations and considerations
- Conclusion

Principal Research Scientist, Futures Design

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- Demonstrated track record of peer-reviewed scientific publications that advance state-of-the art for applied science
- Deep and broad expertise in state-of-the-art generative AI methodologies, such as building simulacra with frameworks like Autogen, CrewAI, or ChatDev
- Experience with structured (e.g. knowledge graphs) and/or unstructured knowledge sources
- Track record of solving complex technical problems
- Exhibits excellent business judgment; balances business, product, and technology very well
- Experience working with real-world data sets and building scalable models from large-scale data

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- customer and revenue growth)
- 2+ years experience with a fast-growing SaaS business based company is preferred.
- Strong experience in scientific computing using Python.
- Experience with Spark, SQL, Tableau, Google Analytics, BigQuery (or any other Big data/Cloud equivalent) etc.
- Experience working with and processing structured, unstructured, and semi-structured data.
- Strong cross-functional collaboration experience with data engineering and data analysts teams within the function.
- Proven track record of applying data insights and machine learning in order to address business needs and drive revenue.
- Proficiency in large language models and the frameworks (Langchain, Llamaindex, CrewAI, etc.) necessary for implementing GenAI applications, such as chatbots and related use cases.
- Strong communication and presentation skills catered to different audiences within the company.
- Capable of working closely with business,

Everything you need to know about

Multi Agent Systems

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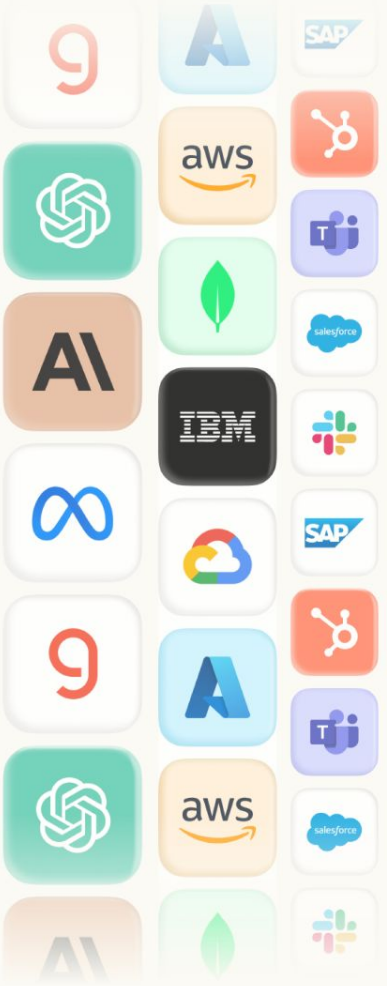

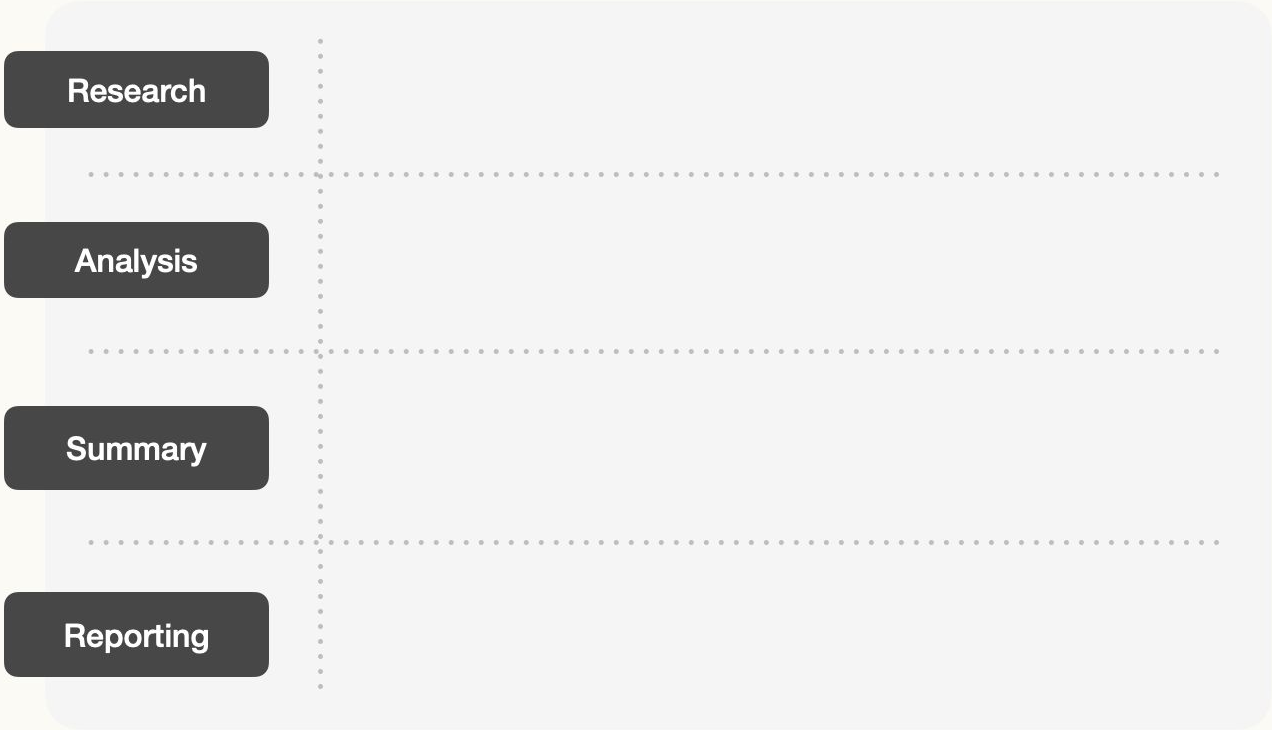
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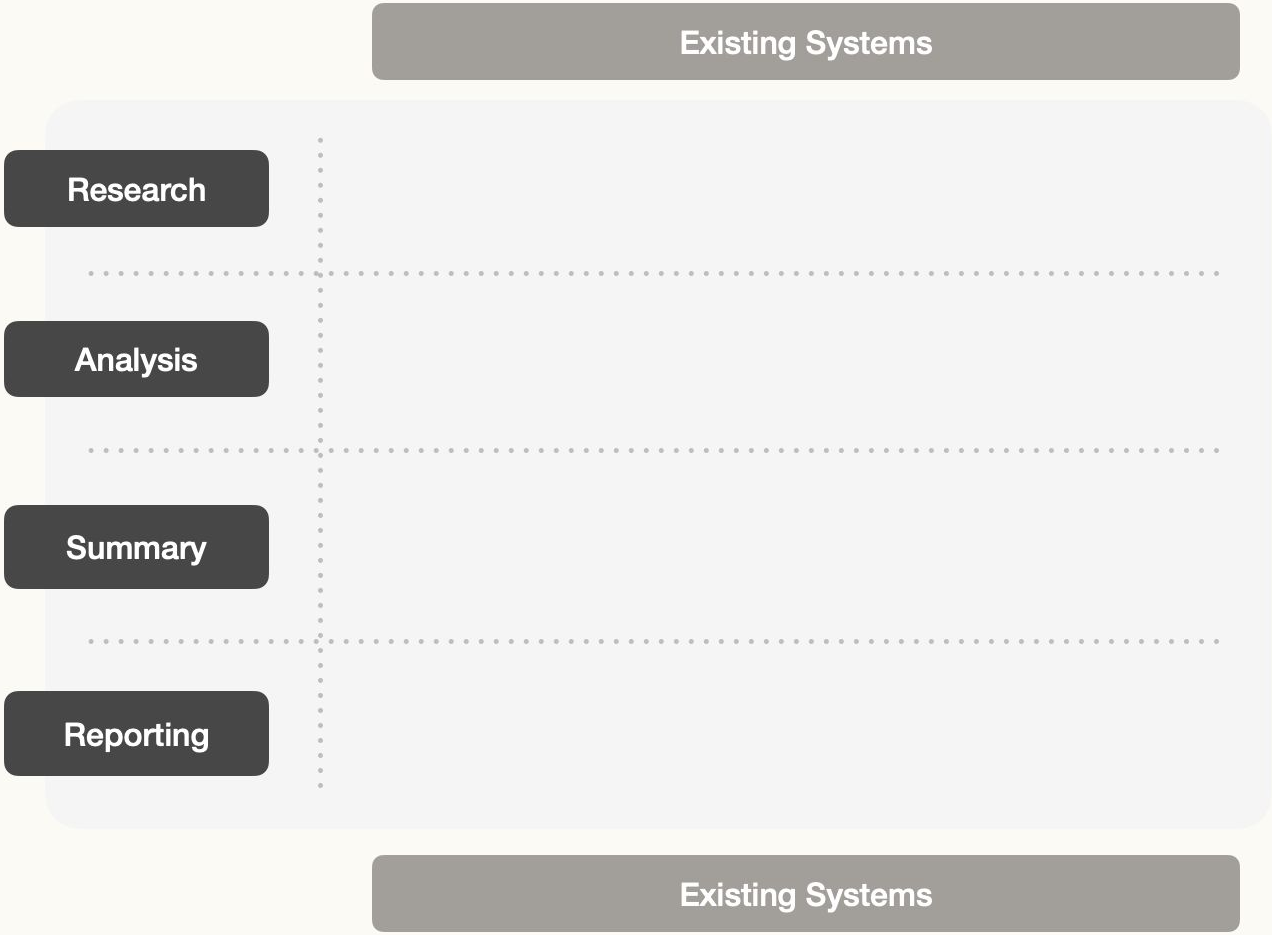
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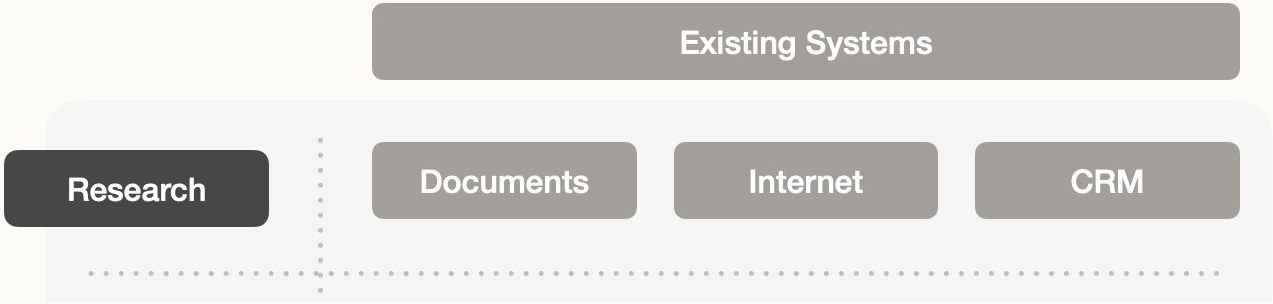
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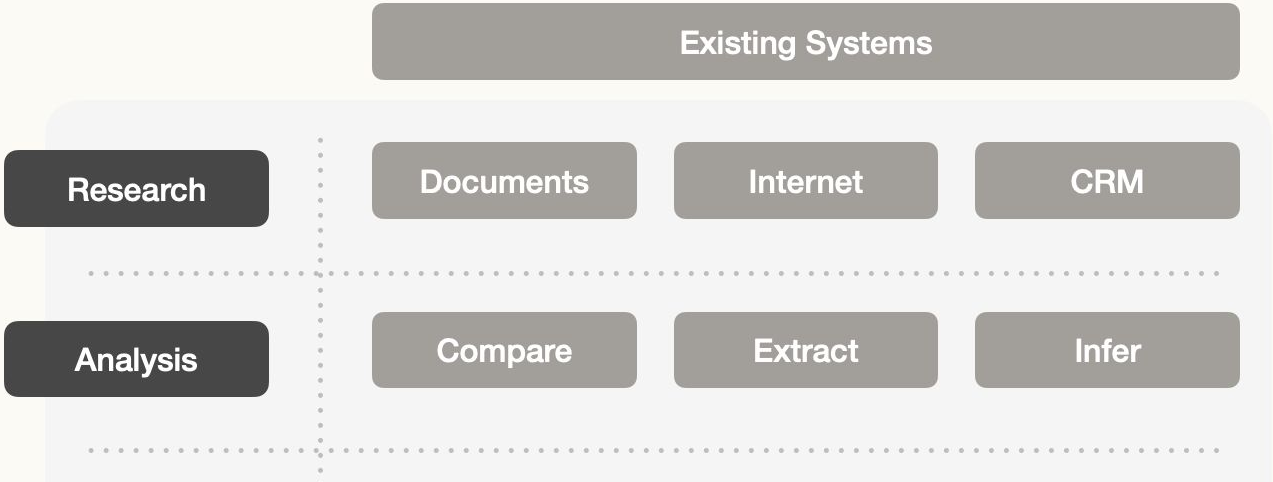
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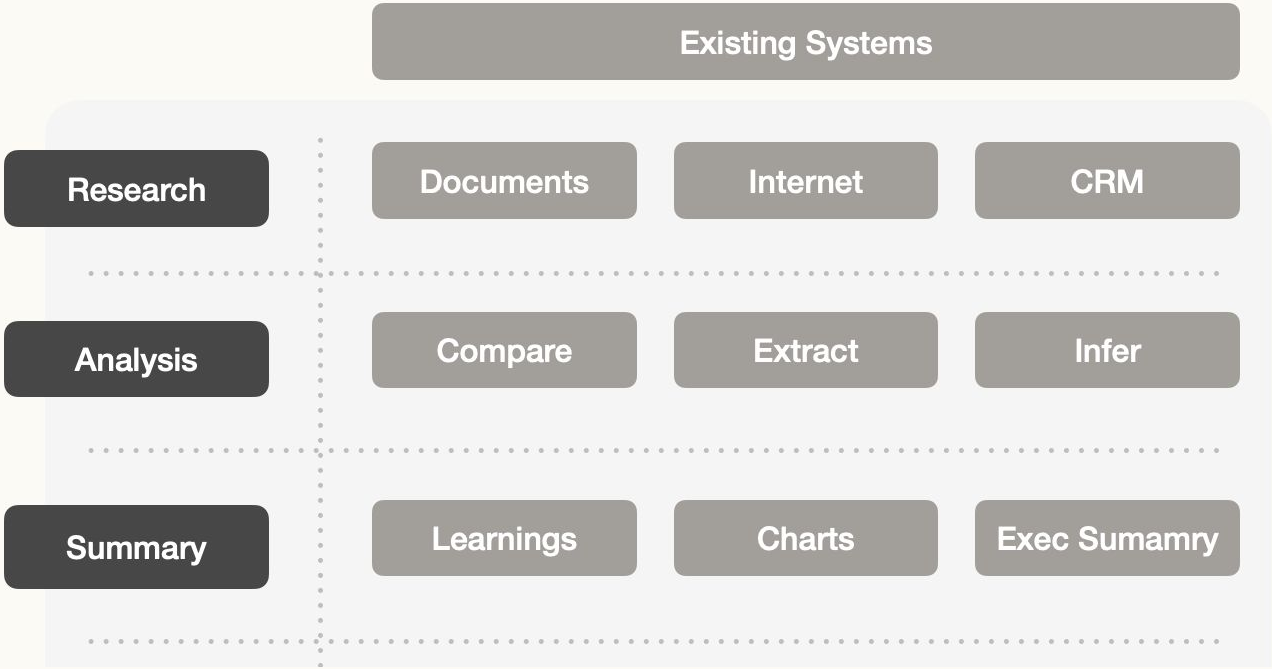
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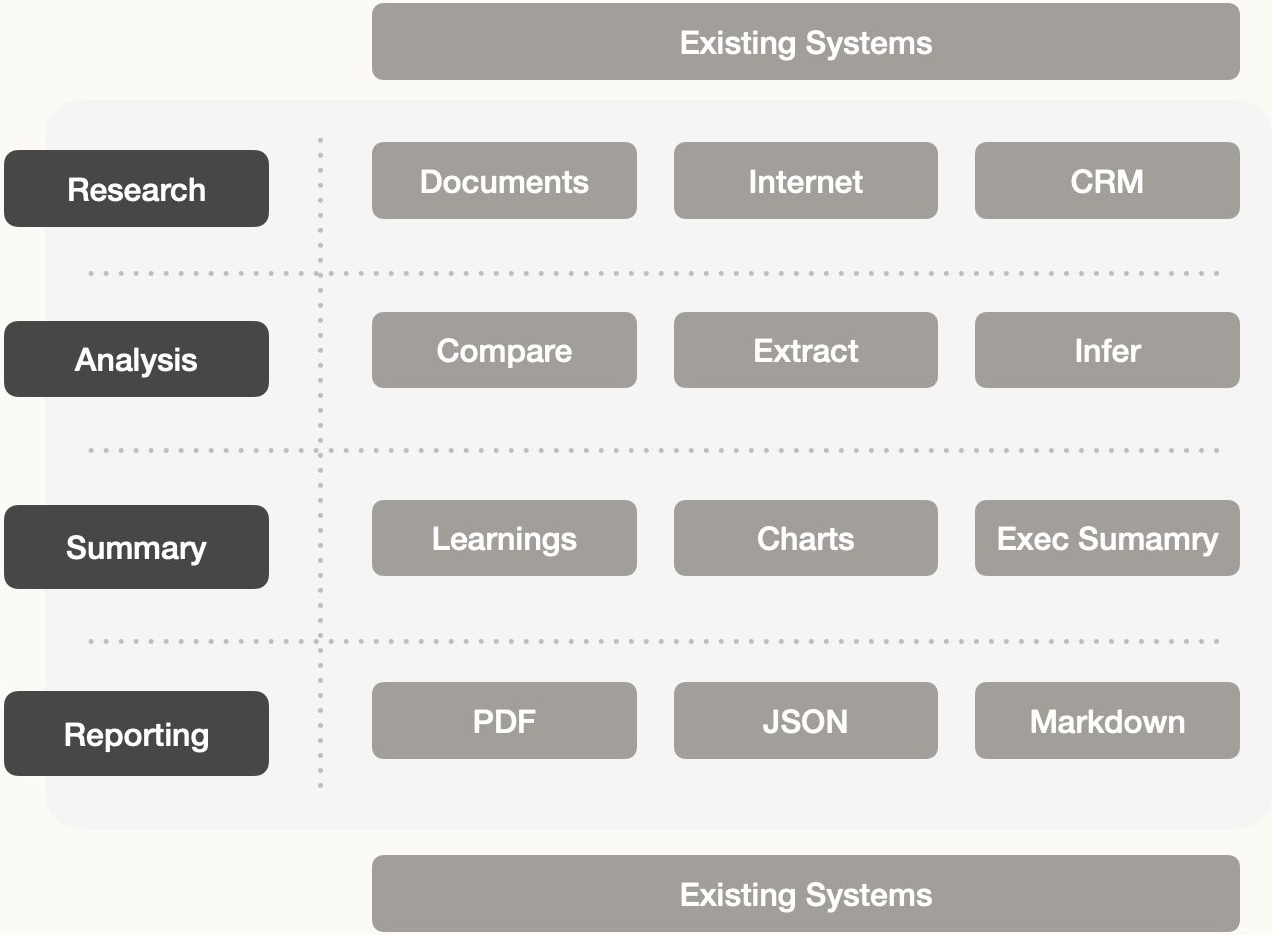
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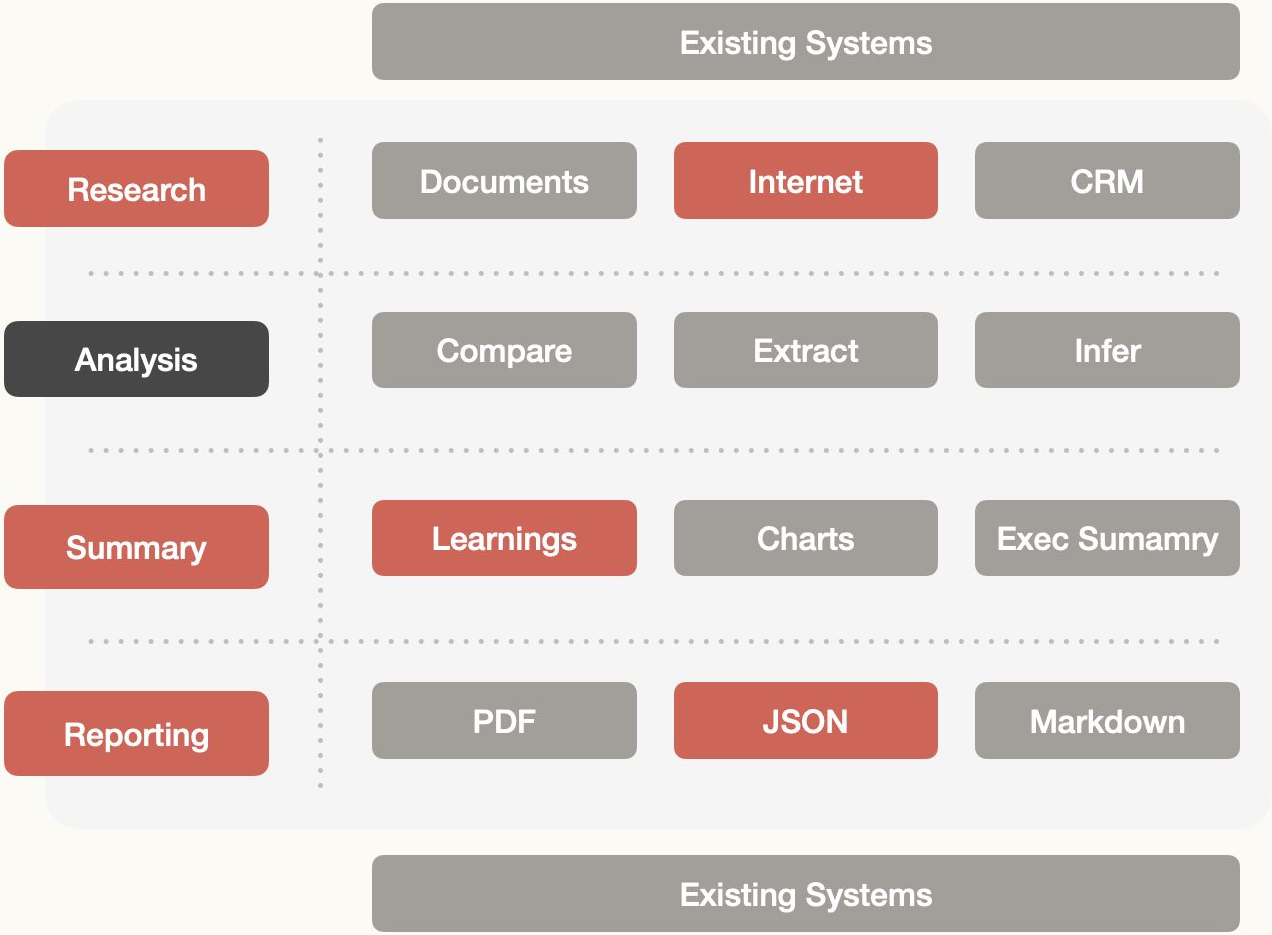
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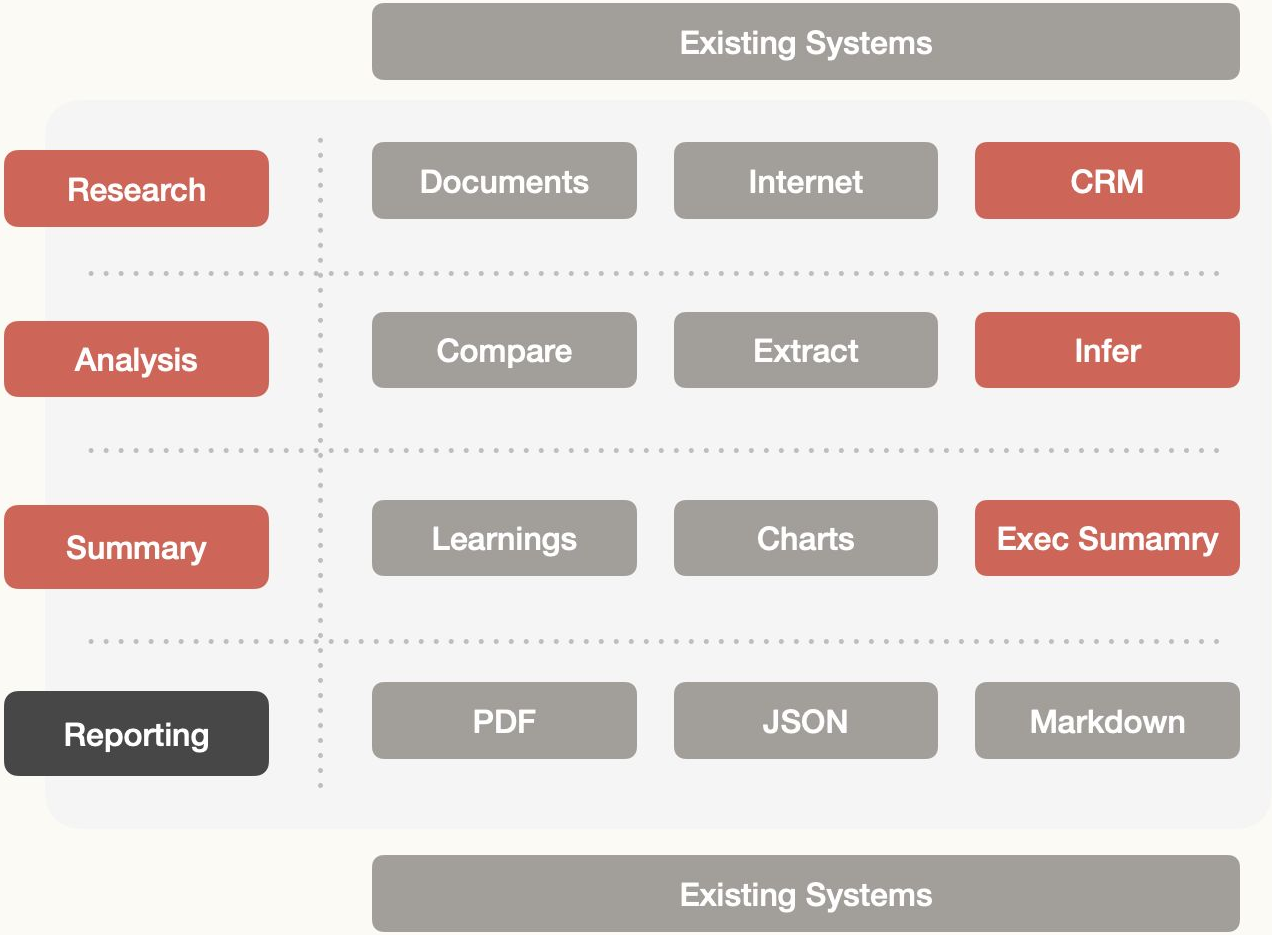
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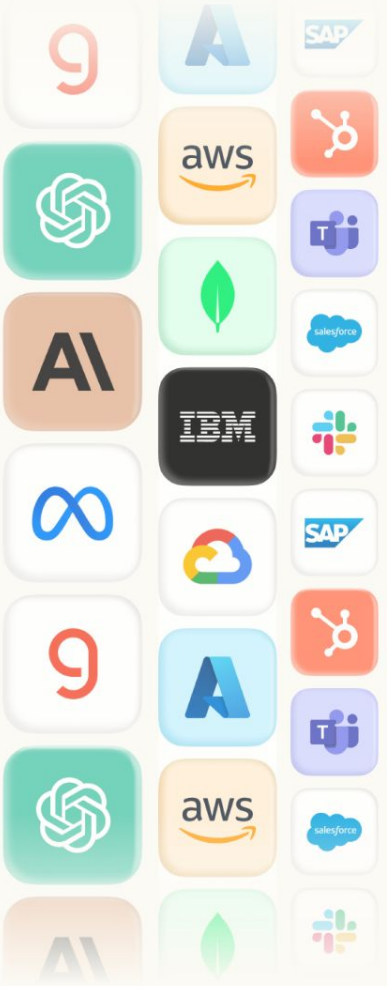
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